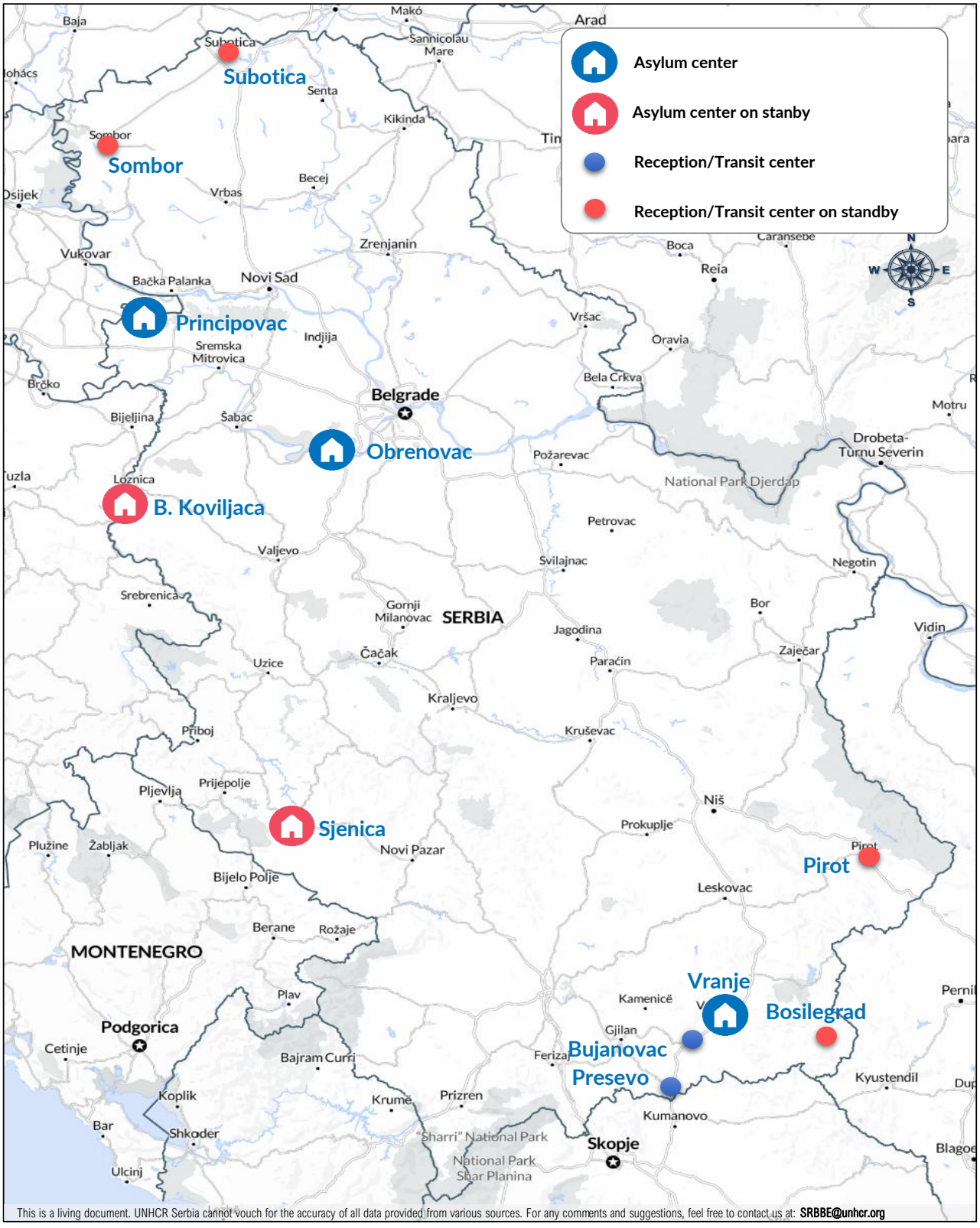
CENTRE PROFILING

Serbia

September 2026



This is a living document. UNHCR Serbia cannot vouch for the accuracy of all data provided from various sources. For any comments and suggestions, feel free to contact us at: SRBBE@unhcr.org

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

BUJANOVAC RTC

Opening Date:
19.10.2016
Focal Point:
Mr. Goran Marković
+381 64 8283 160
Authority / Mgmt:
SCRM
Property of:
Government of Serbia

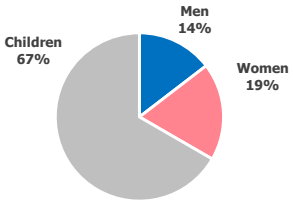
INDUSTRIJSKA ZONA BB
17520 BUJANOVAC

centar.bujanovac@kirs.gov.rs
+381 64 8283 145

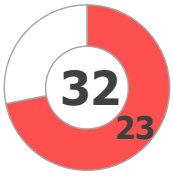
42°26'49.8"N, 21°45'57.9"E
360KM AWAY FROM BELGRADE
1KM AWAY FROM PUBLIC SERVICES



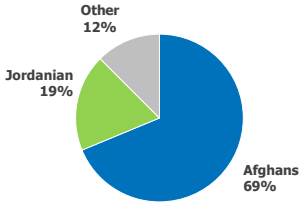
CURRENT OCCUPANCY / TOTAL CAPACITY 48/230



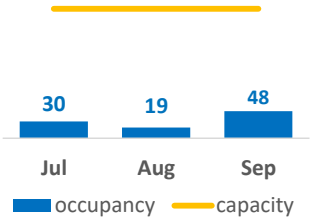
Current age and gender breakdown



# of UASC (out of total children)



Current nationality breakdown



SHELTER:

#places per 4.5-5.5 m2/p:	**230**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**25**
#showers:	**15**
#water taps:	**33**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

Area for educational/occupational activities:	**Yes**
Area for recreational activities:	**Yes**
Area for practicing religion:	**Yes**
Frequency of activities for children:	**Daily**
Frequency of activities for adults:	**Several/week**
Frequency of language classes:	**Several/week**
Children attending school:	**Yes**
School start allowance/in-kind assistance:	**N/A**
Incentives for participation in center operation:	**Yes**

COMMUNICATION:

Private rooms for counselling:	**Yes**
Legal counselling available:	**Yes**
Psychosocial counselling available:	**Yes**
Sufficient number of interpreters available:	**Yes**
Information about available services:	**Yes**
House Rules clearly displayed:	**Yes**
Complaints mechanism in place:	**Yes**
Community structure established:	**Yes**

PSNs:

Special services for SGBV survivors:	**Yes**
Special services for sub-groups:	**Yes**
SGBV SOPs in place and functioning:	**Yes**
PSNs referral system in place:	**Yes**

FAMILY UNITY:

Families/women/children adequately accom.:	**Yes**
Family unity maintained:	**Yes**
Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

Designated Child-Friendly Space:	**Yes**
Outdoor playground:	**Yes**
Designated mother and baby areas:	**Yes**
Staff with child protection skills present:	**Yes**
Separate accommodation for UASC:	**Yes**
Separate accommodation for UAS boys/girls:	**Yes**
Access to CSW services:	**Yes**
Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

#persons interested in applying for asylum:	**No data**
#persons interested moved to desig. ACs:	**No data**
Accommodated persons registers available:	**Yes**
Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

Office space for caregivers:	**Yes**
Referral system that ensures follow-up:	**Yes**
Site-specific coordination mechanism:	**Yes**
Participatory Assessment:	**Yes**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
	Restr. freedom of movement inside the center:	**No**
	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	SCRM/IOM/UNHCR/CSW
ADMIN / LEGAL INFO	SCRM/IOM/UNHCR/CSR Bujanovac/BG Centar
HEALTH	MoH/ZZJZ
EDUCATION	
OCCUPATIONAL ACTIVITIES	Atina/EHO/Crveni krst Bujanovac/SIGMA Plus
FOOD & NUTRITION	SCRM -LIDO
NON-FOOD ITEMS NFI	SCRM
SHELTER	SCRM/EUD
WATER, SANITATION AND HYGENE	SCRM
LOCAL COMMUNITY SUPPORT	SCRM

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

OBRENOVAC AC

Opening Date:
18.1.2017
Focal Point:
Mr. Milutin Đurđević
+381 64 8283 192
Authority / Mgmt:
SCRM
Property of:
Ministry of Defence

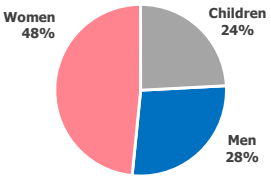
Nemanjina 130
11500 Obrenovac

centar.obrenovac@kirs.gov.rs
+381 64 8283 159

44°40'09.0"N , 20°10'57.8"E
34KM AWAY FROM BELGRADE
1KM AWAY FROM PUBLIC SERVICES



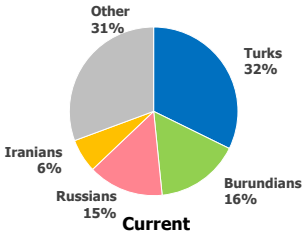
CURRENT OCCUPANCY / TOTAL CAPACITY 62/1000



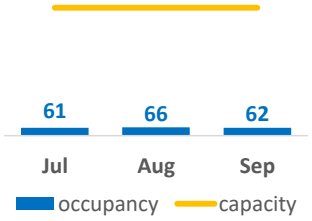
Current age and gender breakdown



# of UASC (out of total children)



Current nationality breakdown



SHELTER:

#places per 4.5-5.5 m2/p:	**1000**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**59**
#showers:	**34**
#water taps:	**58**
Gender separated facilities:	**No data**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

■	Area for educational/occupational activities:	**Yes**
■	Area for recreational activities:	**Yes**
■	Area for practicing religion:	**Yes**
■	Frequency of activities for children:	**No data**
■	Frequency of activities for adults:	**Several/week**
■	Frequency of language classes:	**Several/week**
■	Children attending school:	**Yes**
■	School start allowance/in-kind assistance:	**No data**
■	Incentives for participation in center operation:	**Yes**

COMMUNICATION:

■	Private rooms for counselling:	**Yes**
■	Legal counselling available:	**Yes**
■	Psychosocial counselling available:	**Yes**
■	Sufficient number of interpreters available:	**Yes**
■	Information about available services:	**Yes**
■	House Rules clearly displayed:	**Yes**
■	Complaints mechanism in place:	**Yes**
■	Community structure established:	**Yes**

PSNs:

■	Special services for SGBV survivors:	**Yes**
■	Special services for sub-groups:	**Yes**
■	SGBV SOPs in place and functioning:	**Yes**
■	PSNs referral system in place:	**Yes**

FAMILY UNITY:

■	Families/women/children adequately accom.:	**No data**
■	Family unity maintained:	**Yes**
■	Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

■	Designated Child-Friendly Space:	**No data**
■	Outdoor playground:	**No data**
■	Designated mother and baby areas:	**No data**
■	Staff with child protection skills present:	**No data**
■	Separate accommodation for UASC:	**No data**
■	Separate accommodation for UAS boys/girls:	**No data**
■	Access to CSW services:	**Yes**
■	Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

	#persons interested in applying for asylum:	**No data**
	#persons interested moved to desig. ACs:	**No data**
■	Accommodated persons registers available:	**Yes**
■	Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

■	Office space for caregivers:	**Yes**
■	Referral system that ensures follow-up:	**Yes**
■	Site-specific coordination mechanism:	**Yes**
■	Participatory Assessment:	**12/09/2024**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
■	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
■	Restr. freedom of movement inside the center:	**No**
■	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	SCRM/IOM/UNHCR
ADMIN / LEGAL INFO	SCRM/IOM/UNHCR/IDEAS/APC - CZA/BG Centar
HEALTH	MoH/ZZJZ/Zavod za biocide/PIN
EDUCATION	
OCCUPATIONAL ACTIVITIES	CRPC/CARITAS/ATINA
FOOD & NUTRITION	SCRM - LIDO
NON-FOOD ITEMS NFI	SCRM
SHELTER	SCRM/EUD
WATER, SANITATION AND HYGENE	SCRM
LOCAL COMMUNITY SUPPORT	SCRM

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

PREŠEVO RTC

Opening Date:
7.7.2015
Focal Point:
Mr. Ragmi Hyseni
+381 64 8283 157
Authority / Mgmt:
SCRM
Property of:
Government of Serbia

VASE SMAJEVICA 2
17523 PRESEVO

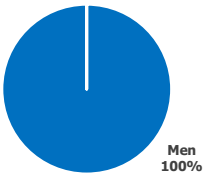
centar.presevo@kirs.gov.rs
+381 64 8283 162



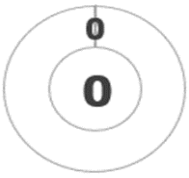
381KM AWAY FROM BELGRADE
0KM AWAY FROM PUBLIC SERVICES

42°18'02.8"N , 21°41'00.0"E

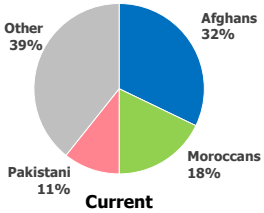
CURRENT OCCUPANCY / TOTAL CAPACITY 56/640



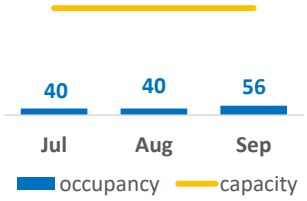
Current age and gender breakdown



# of UASC (out of total children)



Current nationality breakdown



SHELTER:

#places per 4.5-5.5 m2/p:	**650**
#places per 3.5 m2/p:	**300**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**37**
#showers:	**39**
#water taps:	**100**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

Area for educational/occupational activities:	**Yes**
Area for recreational activities:	**Yes**
Area for practicing religion:	**Yes**
Frequency of activities for children:	**Daily**
Frequency of activities for adults:	**Several/Week**
Frequency of language classes:	**Not organized**
Children attending school:	**No**
School start allowance/in-kind assistance:	**No**
Incentives for participation in center operation:	**Yes**

COMMUNICATION:

Private rooms for counselling:	**Yes**
Legal counselling available:	**Yes**
Psychosocial counselling available:	**Yes**
Sufficient number of interpreters available:	**Yes**
Information about available services:	**Yes**
House Rules clearly displayed:	**Yes**
Complaints mechanism in place:	**Yes**
Community structure established:	**Yes**

PSNs:

Special services for SGBV survivors:	**Yes**
Special services for sub-groups:	**Yes**
SGBV SOPs in place and functioning:	**Yes**
PSNs referral system in place:	**Yes**

FAMILY UNITY:

Families/women/children adequately accom.:	**Yes**
Family unity maintained:	**Yes**
Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

Designated Child-Friendly Space:	**Yes**
Outdoor playground:	**Yes**
Designated mother and baby areas:	**Yes**
Staff with child protection skills present:	**Yes**
Separate accommodation for UASC:	**Yes**
Separate accommodation for UAS boys/girls:	**Yes**
Access to CSW services:	**Yes**
Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

#persons interested in applying for asylum:	**No data**
#persons interested moved to desig. ACs:	**No data**
Accommodated persons registers available:	**Yes**
Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

Office space for caregivers:	**Yes**
Referral system that ensures follow-up:	**Yes**
Site-specific coordination mechanism:	**Yes**
Participatory Assessment:	**Yes**

FREEDOM OF MOVEMENT:

Y	Permits required to move outside of center:	**Yes**
	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
	Restr. freedom of movement inside the center:	**No**
	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	SCRM/IOM/UNHCR/CSW
ADMIN / LEGAL INFO	SCRM/IOM/UNHCR/CSR Presevo/BG Centar
HEALTH	MoH/ZZJZ
EDUCATION	
OCCUPATIONAL ACTIVITIES	SiGMA Plus
FOOD & NUTRITION	SCRM-LIDO
NON-FOOD ITEMS NFI	SCRM
SHELTER	SCRM/EUD
WATER, SANITATION AND HYGENE	SCRM
LOCAL COMMUNITY SUPPORT	SCRM

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

PRINCIPOVAC RTC

Opening Date:
16.9.2015
Focal Point:
Mr. Đorđe Borđoški
+381 64 8281 689
Authority / Mgmt:
SCRM
Property of:
Public property

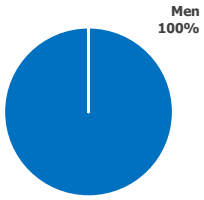
Principovac bb
22243 Sot

centar.principovac@kirs.gov.rs
+381 64 8283 174

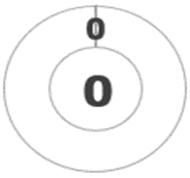
45°10'20.1"N, 19°20'46.4"E
127KM AWAY FROM BELGRADE
12KM AWAY FROM PUBLIC SERVICES



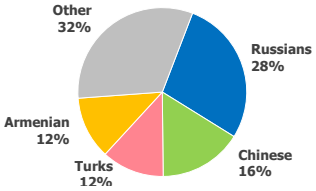
CURRENT OCCUPANCY / TOTAL CAPACITY 25/174



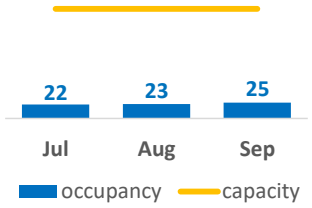
Current age and gender breakdown



# of UASC (out of total children)



Current nationality breakdown



SHELTER:

#places per 4.5-5.5 m2/p:	**200**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**6**
#showers:	**10**
#water taps:	**13**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

Area for educational/occupational activities:	**Yes**
Area for recreational activities:	**Yes**
Area for practicing religion:	**Yes**
Frequency of activities for children:	**Yes**
Frequency of activities for adults:	**No data**
Frequency of language classes:	**N/A**
Children attending school:	**Yes**
School start allowance/in-kind assistance:	**Yes**
Incentives for participation in center operation:	**Yes**

COMMUNICATION:

Private rooms for counselling:	**Yes**
Legal counselling available:	**Yes**
Psychosocial counselling available:	**Yes**
Sufficient number of interpreters available:	**Yes**
Information about available services:	**Yes**
House Rules clearly displayed:	**Yes**
Complaints mechanism in place:	**Yes**
Community structure established:	**No data**

PSNs:

Special services for SGBV survivors:	**Yes**
Special services for sub-groups:	**Yes**
SGBV SOPs in place and functioning:	**Yes**
PSNs referral system in place:	**Yes**

FAMILY UNITY:

Families/women/children adequately accom.:	**Yes**
Family unity maintained:	**No data**
Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

Designated Child-Friendly Space:	**Yes**
Outdoor playground:	**Yes**
Designated mother and baby areas:	**No data**
Staff with child protection skills present:	**Yes**
Separate accommodation for UASC:	**Yes**
Separate accommodation for UAS boys/girls:	**Yes**
Access to CSW services:	**Yes**
Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

#persons interested in applying for asylum:	**No data**
#persons interested moved to desig. ACs:	**No data**
Accommodated persons registers available:	**Yes**
Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

Office space for caregivers:	**Yes**
Referral system that ensures follow-up:	**Yes**
Site-specific coordination mechanism:	**Yes**
Participatory Assessment:	**12/09/2024**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
	Restr. freedom of movement inside the center:	**No**
	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	SCRM/IOM/UNHCR/CSW
ADMIN / LEGAL INFO	SCRM/UNHCR/CSR Sid/APC - CZA
HEALTH	MOH/ZZJZ
EDUCATION	
OCCUPATIONAL ACTIVITIES	EHO, SIGMA plus
FOOD & NUTRITION	SCRM-LIDO
NON-FOOD ITEMS NFI	SCRM
SHELTER	SCRM/EUD
WATER, SANITATION AND HYGENE	SCRM
LOCAL COMMUNITY SUPPORT	SCRM

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

VRANJE AC

Opening Date:
30.5.2017
Focal Point:
Mr. Zoran Dimić
+381 64 8281 666
Authority / Mgmt:
SCRM
Property of:
SCRM

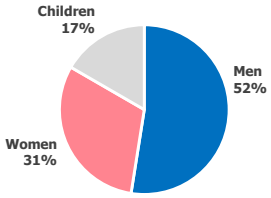
Radnicka 2
17500 Vranje

centar.vranje@kirs.gov.rs
+381 64 8283 173



42°31'56.6"N, 21°54'50.9"E
346KM AWAY FROM BELGRADE
1KM AWAY FROM PUBLIC SERVICES

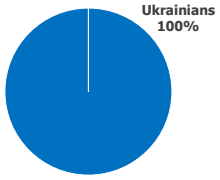
CURRENT OCCUPANCY / TOTAL CAPACITY 120/155



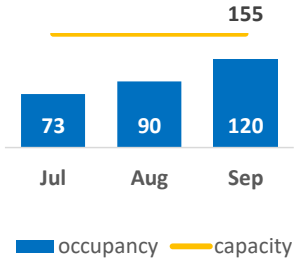
Current age and gender breakdown



# of UASC (out of total children)



Current



SHELTER:

#places per 4.5-5.5 m2/p:	**156**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**70**
#showers:	**62**
#water taps:	**69**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Cetered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

Area for educational/occupational activities:	**Yes**
Area for recreational activities:	**Yes**
Area for practicing religion:	**Yes**
Frequency of activities for children:	**Daily**
Frequency of activities for adults:	**Daily**
Frequency of language classes:	**Daily**
Children attending school:	**Yes**
School start allowance/in-kind assistance:	**Yes**
Incentives for participation in center operation:	**Yes**

COMMUNICATION:

Private rooms for counselling:	**Yes**
Legal counselling available:	**Yes**
Psychosocial counselling available:	**Yes**
Sufficient number of interpreters available:	**Yes**
Information about available services:	**Yes**
House Rules clearly displayed:	**Yes**
Complaints mechanism in place:	**Yes**
Community structure established:	**Yes**

PSNs:

Special services for SGBV survivors:	**Yes**
Special services for sub-groups:	**Yes**
SGBV SOPs in place and functioning:	**Yes**
PSNs referral system in place:	**Yes**

FAMILY UNITY:

Families/women/children adequately accom.:	**Yes**
Family unity maintained:	**Yes**
Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

Designated Child-Friendly Space:	**Yes**
Outdoor playground:	**Yes**
Designated mother and baby areas:	**Yes**
Staff with child protection skills present:	**Yes**
Separate accommodation for UASC:	**Yes**
Separate accommodation for UAS boys/girls:	**Yes**
Access to CSW services:	**Yes**
Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

#persons interested in applying for asylum:	**No data**
#persons interested moved to desig. ACs:	**No data**
Accommodated persons registers available:	**Yes**
Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

Office space for caregivers:	**Yes**
Referral system that ensures follow-up:	**Yes**
Site-specific coordination mechanism:	**Yes**
Participatory Assessment:	**25/09/2024**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
	Restr. freedom of movement inside the center:	**No**
	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	SCRM/UNHCR
ADMIN / LEGAL INFO	SCRM/UNHCR/BG Centar/ CSR Vranje/APC - CZA
HEALTH	MoH/ZZJZ
EDUCATION	
OCCUPATIONAL ACTIVITIES	EHO, Crveni krst Vranje
FOOD & NUTRITION	SCRM-LIDO
NON-FOOD ITEMS NFI	SCRM
SHELTER	SCRM/EUD
WATER, SANITATION AND HYGENE	SCRM
LOCAL COMMUNITY SUPPORT	SCRM

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

BANJA KOVILJAČA AC

Opening Date:
12/14/2008
Focal Point:
Mr. Milan Djokić
+381 64 8281 609
Authority / Mgmt:
SCRM
Property of:
Government of Serbia

Narodnog Fronta bb
15316 Banja Koviljaca

centar.banjakoviljaca@kirs.gov.rs
+381 64 8281 618



44°30'33.1"N, 19°09'12.3"E
151KM AWAY FROM BELGRADE
1KM AWAY FROM PUBLIC SERVICES

CURRENT OCCUPANCY / TOTAL CAPACITY 0/120

The centre has been on standby since 12 Jan 2024

SHELTER:

#places per 4.5-5.5 m2/p:	**120**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**No data**

WASH:

#toilets:	**24**
#showers:	**24**
#water taps:	**48**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

Area for educational/occupational activities:	**Yes**
Area for recreational activities:	**Yes**
Area for practicing religion:	**Yes**
Frequency of activities for children:	**Daily**
Frequency of activities for adults:	**No data**
Frequency of language classes:	**No data**
Children attending school:	**No data**
School start allowance/in-kind assistance:	**No data**
Incentives for participation in center operation:	**Yes**

COMMUNICATION:

Private rooms for counselling:	**Yes**
Legal counselling available:	**Yes**
Psychosocial counselling available:	**Yes**
Sufficient number of interpreters available:	**Partially**
Information about available services:	**Yes**
House Rules clearly displayed:	**Yes**
Complaints mechanism in place:	**Yes**
Community structure established:	**Yes**

PSNs:

Special services for SGBV survivors:	**Yes**
Special services for sub-groups:	**Yes**
SGBV SOPs in place and functioning:	**Yes**
PSNs referral system in place:	**Yes**

FAMILY UNITY:

Families/women/children adequately accom.:	**Yes**
Family unity maintained:	**Yes**
Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

Designated Child-Friendly Space:	**Yes**
Outdoor playground:	**Yes**
Designated mother and baby areas:	**Partially**
Staff with child protection skills present:	**Yes**
Separate accommodation for UASC:	**No data**
Separate accommodation for UAS boys/girls:	**No data**
Access to CSW services:	**Yes**
Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

#persons interested in applying for asylum:	**No data**
#persons interested moved to desig. ACs:	**No data**
Accommodated persons registers available:	**Yes**
Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

Office space for caregivers:	**Yes**
Referral system that ensures follow-up:	**Yes**
Site-specific coordination mechanism:	**Yes**
Participatory Assessment:	**No data**

FREEDOM OF MOVEMENT:

Y	Permits required to move outside of center:	**Yes**
	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
	Restr. freedom of movement inside the center:	**No**
	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	
ADMIN / LEGAL INFO	
HEALTH	
EDUCATION	
OCCUPATIONAL ACTIVITIES	
FOOD & NUTRITION	
NON-FOOD ITEMS NFI	
SHELTER	
WATER, SANITATION AND HYGENE	
LOCAL COMMUNITY SUPPORT	

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

SJENICA AC

Opening Date:
13.3.2017
Focal Point:
Mr. Milan Djokić
+381 64 8281 609
Authority / Mgmt:
SCRM
Property of:
Commissariat for Refugees and Migration, Republic of Serbia

Jablanicka bb
36310 Sjenica

centar.sjenica@kirs.gov.rs
+381 64 8181 564

43°16'36.1"N, 20°00'43.9"E
250KM AWAY FROM BELGRADE
0KM AWAY FROM PUBLIC SERVICES



CURRENT OCCUPANCY / TOTAL CAPACITY 0/350

The center is being renovated.

SHELTER:

#places per 4.5-5.5 m2/p:	**350**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Partially**
Center accessible for all:	**No data**

WASH:

#toilets:	**42**
#showers:	**36**
#water taps:	**40**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
Food prepared on-site or catered:	**On-site**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

■	Area for educational/occupational activities:	**Yes**
■	Area for recreational activities:	**Yes**
■	Area for practicing religion:	**Yes**
■	Frequency of activities for children:	**Yes**
■	Frequency of activities for adults:	**Several/week**
■	Frequency of language classes:	**Several/week**
■	Children attending school:	**No data**
■	School start allowance/in-kind assistance:	**No data**
■	Incentives for participation in center operation:	**Yes**

COMMUNICATION:

■	Private rooms for counselling:	**Yes**
■	Legal counselling available:	**Yes**
■	Psychosocial counselling available:	**Yes**
■	Sufficient number of interpreters available:	**Partially**
■	Information about available services:	**Yes**
■	House Rules clearly displayed:	**Yes**
■	Complaints mechanism in place:	**Yes**
■	Community structure established:	**Yes**

PSNs:

■	Special services for SGBV survivors:	**Yes**
■	Special services for sub-groups:	**Yes**
■	SGBV SOPs in place and functioning:	**Yes**
■	PSNs referral system in place:	**Yes**

FAMILY UNITY:

■	Families/women/children adequately accom.:	**Yes**
■	Family unity maintained:	**Yes**
■	Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

■	Designated Child-Friendly Space:	**Yes**
■	Outdoor playground:	**Yes**
	Designated mother and baby areas:	**No data**
■	Staff with child protection skills present:	**Yes**
■	Separate accommodation for UASC:	**Yes**
■	Separate accommodation for UAS boys/girls:	**Yes**
■	Access to CSW services:	**Yes**
■	Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

	#persons interested in applying for asylum:	**No data**
	#persons interested moved to desig. ACs:	**No data**
■	Accommodated persons registers available:	**Yes**
■	Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

■	Office space for caregivers:	**Yes**
■	Referral system that ensures follow-up:	**Yes**
■	Site-specific coordination mechanism:	**Yes**
■	Participatory Assessment:	**18/09/2024**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
■	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
■	Restr. freedom of movement inside the center:	**No**
■	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	
ADMIN / LEGAL INFO	
HEALTH	
EDUCATION	
OCCUPATIONAL ACTIVITIES	
FOOD & NUTRITION	
NON-FOOD ITEMS NFI	
SHELTER	
WATER, SANITATION AND HYGENE	
LOCAL COMMUNITY SUPPORT	

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

BOSILEGRAD RTC

Opening Date:
19.10.2016
Focal Point:
Mr. Zoran Dimić
+381 64 8281 666
Authority / Mgmt:
SCRM
Property of:
Municipality of Bosilegrad

Blat bb
17540 Bosilegrad

centar.bosilegrad@kirs.gov.rs



42°30'00.1"N, 22°28'37.5"E
386KM AWAY FROM BELGRADE
1KM AWAY FROM PUBLIC SERVICES

CURRENT OCCUPANCY / TOTAL CAPACITY 0/110

The centre has been on standby since 1 Aug 2024

SHELTER:

#places per 4.5-5.5 m2/p:	**110**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**15**
#showers:	**15**
#water taps:	**23**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

■	Area for educational/occupational activities:	**Yes**
■	Area for recreational activities:	**Yes**
■	Area for practicing religion:	**Yes**
■	Frequency of activities for children:	**Daily**
■	Frequency of activities for adults:	**Daily**
■	Frequency of language classes:	**Daily**
■	Children attending school:	**Yes**
■	School start allowance/in-kind assistance:	**Yes**
■	Incentives for participation in center operation:	**Yes**

COMMUNICATION:

■	Private rooms for counselling:	**Yes**
■	Legal counselling available:	**Yes**
■	Psychosocial counselling available:	**Yes**
■	Sufficient number of interpreters available:	**Yes**
■	Information about available services:	**Yes**
■	House Rules clearly displayed:	**Yes**
■	Complaints mechanism in place:	**Yes**
■	Community structure established:	**Yes**

PSNs:

■	Special services for SGBV survivors:	**Yes**
■	Special services for sub-groups:	**Yes**
■	SGBV SOPs in place and functioning:	**Yes**
■	PSNs referral system in place:	**Yes**

FAMILY UNITY:

■	Families/women/children adequately accom.:	**Yes**
■	Family unity maintained:	**Yes**
■	Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

■	Designated Child-Friendly Space:	**Yes**
■	Outdoor playground:	**Yes**
	Designated mother and baby areas:	**N/A**
■	Staff with child protection skills present:	**Yes**
■	Separate accommodation for UASC:	**Yes**
■	Separate accommodation for UAS boys/girls:	**Yes**
■	Access to CSW services:	**Yes**
■	Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

	#persons interested in applying for asylum:	**No data**
	#persons interested moved to desig. ACs:	**No data**
■	Accommodated persons registers available:	**Yes**
■	Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

■	Office space for caregivers:	**Yes**
■	Referral system that ensures follow-up:	**Yes**
■	Site-specific coordination mechanism:	**Yes**
■	Participatory Assessment:	**Yes**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
■	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
■	Restr. freedom of movement inside the center:	**No**
■	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	
ADMIN / LEGAL INFO	
HEALTH	
EDUCATION	
OCCUPATIONAL ACTIVITIES	
FOOD & NUTRITION	
NON-FOOD ITEMS NFI	
SHELTER	
WATER, SANITATION AND HYGENE	
LOCAL COMMUNITY SUPPORT	

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

PIROT RTC

Opening Date:
20.12.2016
Focal Point:
Mr. Miloš Tintar
+381 64 8283 154
Authority / Mgmt:
SCRM
Property of:
Gov. Electric Company HE Pirot

Berilovacki put
18300 Pirot

centar.pirot@kirs.gov.rs
+381 64 8283 193

43°10'23.9"N, 22°37'05.9"E
310KM AWAY FROM BELGRADE
2.5KM AWAY FROM PUBLIC SERVICES



CURRENT OCCUPANCY / TOTAL CAPACITY 0/200

The centre has been on standby since 1 Aug 2024

SHELTER:

#places per 4.5-5.5 m2/p:	**200**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**24**
#showers:	**12**
#water taps:	**24**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

■	Area for educational/occupational activities:	**Yes**
■	Area for recreational activities:	**Yes**
■	Area for practicing religion:	**Yes**
■	Frequency of activities for children:	**No data**
■	Frequency of activities for adults:	**Daily**
■	Frequency of language classes:	**Daily**
■	Children attending school:	**No data**
■	School start allowance/in-kind assistance:	**No data**
■	Incentives for participation in center operation:	**Yes**

COMMUNICATION:

■	Private rooms for counselling:	**Yes**
■	Legal counselling available:	**Yes**
■	Psychosocial counselling available:	**Yes**
■	Sufficient number of interpreters available:	**Yes**
■	Information about available services:	**Yes**
■	House Rules clearly displayed:	**Yes**
■	Complaints mechanism in place:	**Yes**
■	Community structure established:	**Yes**

PSNs:

■	Special services for SGBV survivors:	**Yes**
■	Special services for sub-groups:	**Yes**
■	SGBV SOPs in place and functioning:	**Yes**
■	PSNs referral system in place:	**Yes**

FAMILY UNITY:

■	Families/women/children adequately accom.:	**Yes**
■	Family unity maintained:	**Yes**
■	Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

■	Designated Child-Friendly Space:	**No data**
■	Outdoor playground:	**Yes**
■	Designated mother and baby areas:	**No data**
■	Staff with child protection skills present:	**Yes**
■	Separate accommodation for UASC:	**No data**
■	Separate accommodation for UAS boys/girls:	**No data**
■	Access to CSW services:	**Yes**
■	Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

	#persons interested in applying for asylum:	**No data**
	#persons interested moved to desig. ACs:	**No data**
■	Accommodated persons registers available:	**Yes**
■	Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

■	Office space for caregivers:	**Yes**
■	Referral system that ensures follow-up:	**Yes**
■	Site-specific coordination mechanism:	**Yes**
■	Participatory Assessment:	**No data**

FREEDOM OF MOVEMENT:

Y	Permits required to move outside of center:	**Yes**
■	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
■	Restr. freedom of movement inside the center:	**No**
■	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	
ADMIN / LEGAL INFO	
HEALTH	
EDUCATION	
OCCUPATIONAL ACTIVITIES	
FOOD & NUTRITION	
NON-FOOD ITEMS NFI	
SHELTER	
WATER, SANITATION AND HYGENE	
LOCAL COMMUNITY SUPPORT	

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

SOMBOR RTC

Opening Date:
5.11.2016
Focal Point:
Mr. Milan Djokić
+381 64 8281 609
Authority / Mgmt:
SCRM
Property of:
Municipality of Sombor

Sikarski put bb
25000 Sombor

centar.sombor@kirs.gov.rs
+381 64 8283 134

45°46'17.3"N, 19°04'25.3"E
186KM AWAY FROM BELGRADE
3KM AWAY FROM PUBLIC SERVICES



CURRENT OCCUPANCY / TOTAL CAPACITY 0/300

The centre has been on standby since 18 Nov 2023

SHELTER:

#places per 4.5-5.5 m2/p:	**300**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**37**
#showers:	**17**
#water taps:	**33**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
O On-site laundry or outsourced:	**Outsourced**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

■	Area for educational/occupational activities:	**Yes**
■	Area for recreational activities:	**Yes**
■	Area for practicing religion:	**Yes**
	Frequency of activities for children:	**No data**
■	Frequency of activities for adults:	**Several/week**
■	Frequency of language classes:	**Several/week**
	Children attending school:	**No data**
	School start allowance/in-kind assistance:	**No data**
■	Incentives for participation in center operation:	**Yes**

COMMUNICATION:

■	Private rooms for counselling:	**Yes**
■	Legal counselling available:	**Yes**
■	Psychosocial counselling available:	**Yes**
■	Sufficient number of interpreters available:	**Yes**
■	Information about available services:	**Yes**
■	House Rules clearly displayed:	**Yes**
■	Complaints mechanism in place:	**Yes**
■	Community structure established:	**Yes**

PSNs:

■	Special services for SGBV survivors:	**Yes**
■	Special services for sub-groups:	**Yes**
■	SGBV SOPs in place and functioning:	**Yes**
■	PSNs referral system in place:	**Yes**

FAMILY UNITY:

■	Families/women/children adequately accom.:	**Yes**
■	Family unity maintained:	**Yes**
■	Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

■	Designated Child-Friendly Space:	**Yes**
■	Outdoor playground:	**Yes**
	Designated mother and baby areas:	**No data**
■	Staff with child protection skills present:	**Yes**
■	Separate accommodation for UASC:	**Yes**
■	Separate accommodation for UAS boys/girls:	**Yes**
■	Access to CSW services:	**Yes**
■	Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

	#persons interested in applying for asylum:	**No data**
	#persons interested moved to desig. ACs:	**No data**
■	Accommodated persons registers available:	**Yes**
■	Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

■	Office space for caregivers:	**Yes**
■	Referral system that ensures follow-up:	**Yes**
■	Site-specific coordination mechanism:	**Yes**
	Participatory Assessment:	**No data**

FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
■	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
■	Restr. freedom of movement inside the center:	**No**
■	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	
ADMIN / LEGAL INFO	
HEALTH	
EDUCATION	
OCCUPATIONAL ACTIVITIES	
FOOD & NUTRITION	
NON-FOOD ITEMS NFI	
SHELTER	
WATER, SANITATION AND HYGENE	
LOCAL COMMUNITY SUPPORT	

TRAFFIC LIGHT OVERVIEW

CENTRE PROFILES
SERBIA

Last update:
September 2026

SUBOTICA RTC

Opening Date:
16.11.2015
Focal Point:
Mr. Milan Djokić
+381 64 8281 609
Authority / Mgmt:
SCRM
Property of:
Municipality of Subotica

Tuk Ugarnice 53
24000 Subotica

centar.subotica@kirs.gov.rs
+381 64 8283 143



CURRENT OCCUPANCY / TOTAL CAPACITY 0/220

The centre has been on standby since 2 Nov 2023

SHELTER:

#places per 4.5-5.5 m2/p:	**220**
#places per 3.5 m2/p:	**No data**
Sufficient electrical capacity:	**Yes**
Adequate heating system:	**Yes**
Adequate ventilation:	**Yes**
Internet/Wi-Fi available:	**Yes**
Adequate level of privacy:	**Yes**
Center accessible for all:	**Yes**

WASH:

#toilets:	**22**
#showers:	**18**
#water taps:	**27**
Gender separated facilities:	**Yes**
Adequate water supply:	**Yes**
Drinking water available:	**Yes**
Hot water available:	**Yes**
Adequate sewage system:	**Yes**
S On-site laundry or outsourced:	**On-site**
Laundry services for personal use:	**Yes**
Adequate hygiene of the facilities:	**Yes**
Adequate waste management:	**Yes**

SAFETY & SECURITY:

Fire safety ensured:	**Yes**
Center adequately lit:	**Yes**
Physical risks:	**No**
Center secured with a fence:	**Yes**
Center secured with video surveillance:	**Yes**
Security personnel present:	**Yes**

FOOD & NFIs:

Adequate cooking/dining space:	**Yes**
Adequate meals:	**Yes**
C Food prepared on-site or catered:	**Catered**
Adequate storage/distribution space:	**Yes**
Adequate NFI distribution:	**Yes**
Provision of NFIs targeted to specific needs:	**Yes**

HEALTH:

Adequate medical treatment:	**Yes**
Health spot on the premises:	**Yes**
Isolation room due to medical reasons:	**Yes**
Referral mechanism to public healthcare:	**Yes**
Health costs covered or reimbursed:	**Yes**

TRAFFIC LIGHT OVERVIEW

EDUCATION & LEISURE:

■	Area for educational/occupational activities:	**Yes**
■	Area for recreational activities:	**Yes**
■	Area for practicing religion:	**Yes**
	Frequency of activities for children:	**No data**
	Frequency of activities for adults:	**No data**
	Frequency of language classes:	**No data**
	Children attending school:	**No data**
	School start allowance/in-kind assistance:	**No data**
■	Incentives for participation in center operation:	**Yes**

COMMUNICATION:

■	Private rooms for counselling:	**Yes**
■	Legal counselling available:	**Yes**
■	Psychosocial counselling available:	**Yes**
■	Sufficient number of interpreters available:	**Yes**
■	Information about available services:	**Yes**
■	House Rules clearly displayed:	**Yes**
■	Complaints mechanism in place:	**Yes**
■	Community structure established:	**Yes**

PSNs:

■	Special services for SGBV survivors:	**Yes**
■	Special services for sub-groups:	**Yes**
■	SGBV SOPs in place and functioning:	**Yes**
■	PSNs referral system in place:	**Yes**

FAMILY UNITY:

	Families/women/children adequately accom.:	**No data**
■	Family unity maintained:	**Yes**
■	Referral mechanism for family reunification:	**Yes**

CHILD PROTECTION:

	Designated Child-Friendly Space:	**No data**
■	Outdoor playground:	**Yes**
	Designated mother and baby areas:	**No data**
■	Staff with child protection skills present:	**Yes**
	Separate accommodation for UASC:	**No data**
	Separate accommodation for UAS boys/girls:	**No data**
■	Access to CSW services:	**Yes**
■	Child protection SOPs in place/functioning:	**Yes**

ASYLUM & IDENTIFICATION:

	#persons interested in applying for asylum:	**No data**
	#persons interested moved to desig. ACs:	**No data**
■	Accommodated persons registers available:	**Yes**
■	Center issuing any kind of ID:	**Yes**

COORDINATION & MGMT.:

■	Office space for caregivers:	**Yes**
■	Referral system that ensures follow-up:	**Yes**
■	Site-specific coordination mechanism:	**Yes**
	Participatory Assessment:	**No data**

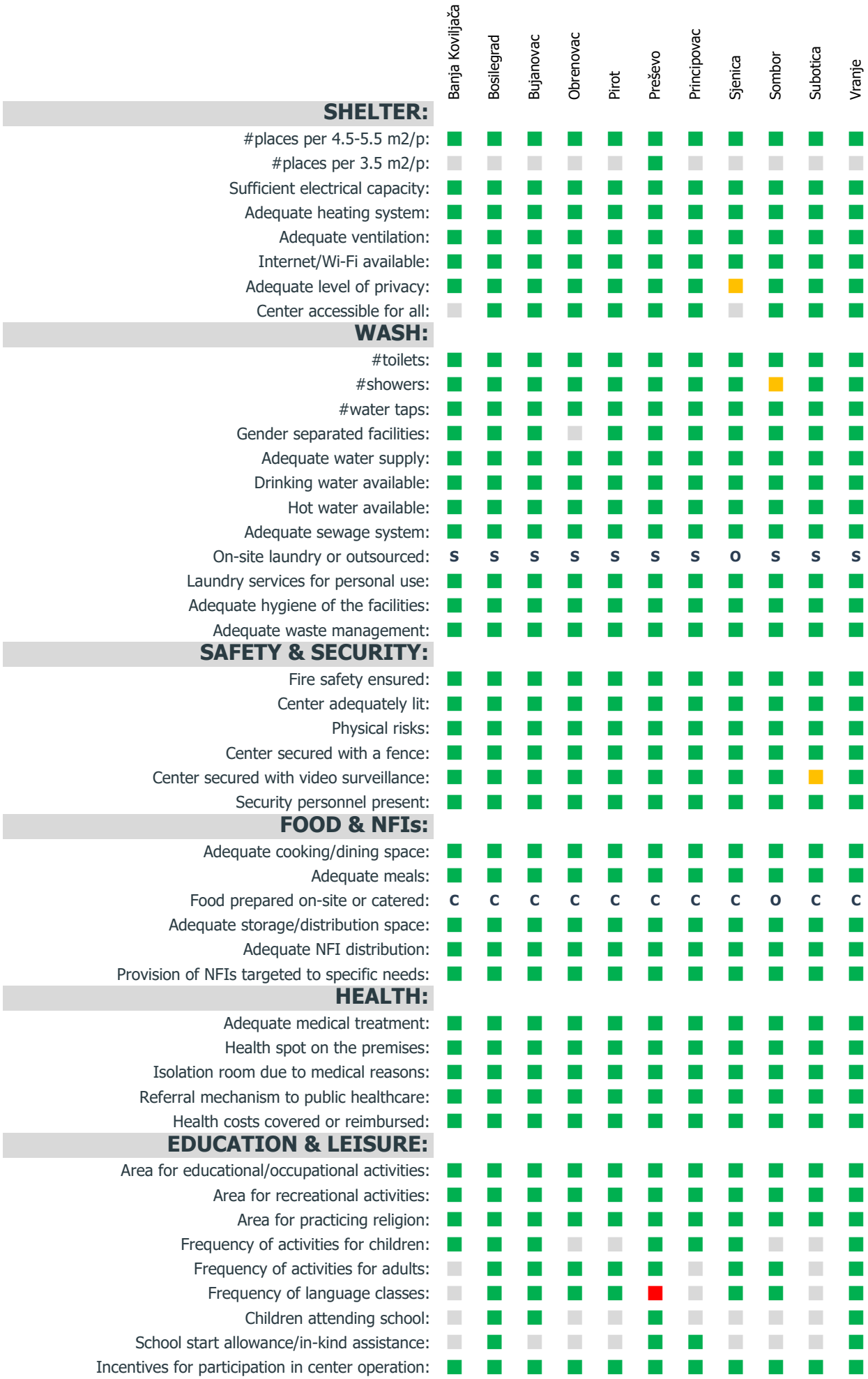
FREEDOM OF MOVEMENT:

N	Permits required to move outside of center:	**No**
■	Access after prolonged absence:	**Yes**
72h	Max. absence allowed (w/o notifying AO):	**72h**
■	Restr. freedom of movement inside the center:	**No**
■	Access to all public services:	**Yes**

3W

Sector	Donor -Organisation
PROTECTION	
ADMIN / LEGAL INFO	
HEALTH	
EDUCATION	
OCCUPATIONAL ACTIVITIES	
FOOD & NUTRITION	
NON-FOOD ITEMS NFI	
SHELTER	
WATER, SANITATION AND HYGENE	
LOCAL COMMUNITY SUPPORT	

TRAFFIC LIGHT OVERVIEW


Banja Kovilјača
Bosilegrad
Bujanovac
Obrenovac
Pirot
Preševo
Principovac
Sjenica
Sombor
Subotica
Vranje
SHELTER:
#places per 4.5-5.5 m2/p:
#places per 3.5 m2/p:
Sufficient electrical capacity:
Adequate heating system:
Adequate ventilation:
Internet/Wi-Fi available:
Adequate level of privacy:
Center accessible for all:
WASH:
#toilets:
#showers:
#water taps:
Gender separated facilities:
Adequate water supply:
Drinking water available:
Hot water available:
Adequate sewage system:
On-site laundry or outsourced:
S S S S S S S O S S S
Laundry services for personal use:
Adequate hygiene of the facilities:
Adequate waste management:
SAFETY & SECURITY:
Fire safety ensured:
Center adequately lit:
Physical risks:
Center secured with a fence:
Center secured with video surveillance:
Security personnel present:
FOOD & NFIs:
Adequate cooking/dining space:
Adequate meals:
Food prepared on-site or catered:
C C C C C C C C O C C
Adequate storage/distribution space:
Adequate NFI distribution:
Provision of NFIs targeted to specific needs:
HEALTH:
Adequate medical treatment:
Health spot on the premises:
Isolation room due to medical reasons:
Referral mechanism to public healthcare:
Health costs covered or reimbursed:
EDUCATION & LEISURE:
Area for educational/occupational activities:
Area for recreational activities:
Area for practicing religion:
Frequency of activities for children:
Frequency of activities for adults:
Frequency of language classes:
Children attending school:
School start allowance/in-kind assistance:
Incentives for participation in center operation:

	Banja Kovilјača	Bosilegrad	Bujanovac	Obrenovac	Pirot	Preševo	Principovac	Sjenica	Sombor	Subotica	Vranje
COMMUNICATION:											
Private rooms for counselling:	■	■	■	■	■	■	■	■	■	■	■
Legal counselling available:	■	■	■	■	■	■	■	■	■	■	■
Psychosocial counselling available:	■	■	■	■	■	■	■	■	■	■	■
Sufficient number of interpreters available:	■	■	■	■	■	■	■	■	■	■	■
Information about available services:	■	■	■	■	■	■	■	■	■	■	■
House Rules clearly displayed:	■	■	■	■	■	■	■	■	■	■	■
Complaints mechanism in place:	■	■	■	■	■	■	■	■	■	■	■
Community structure established:	■	■	■	■	■	■	■	■	■	■	■
PSNs:											
Special services for SGBV survivors:	■	■	■	■	■	■	■	■	■	■	■
Special services for sub-groups:	■	■	■	■	■	■	■	■	■	■	■
SGBV SOPs in place and functioning:	■	■	■	■	■	■	■	■	■	■	■
PSNs referral system in place:	■	■	■	■	■	■	■	■	■	■	■
FAMILY UNITY:											
Families/women/children adequately accom.:	■	■	■	■	■	■	■	■	■	■	■
Family unity maintained:	■	■	■	■	■	■	■	■	■	■	■
Referral mechanism for family reunification:	■	■	■	■	■	■	■	■	■	■	■
CHILD PROTECTION:											
Designated Child-Friendly Space:	■	■	■	■	■	■	■	■	■	■	■
Outdoor playground:	■	■	■	■	■	■	■	■	■	■	■
Designated mother and baby areas:	■	■	■	■	■	■	■	■	■	■	■
Staff with child protection skills present:	■	■	■	■	■	■	■	■	■	■	■
Separate accommodation for UASC:	■	■	■	■	■	■	■	■	■	■	■
Separate accommodation for UAS boys/girls:	■	■	■	■	■	■	■	■	■	■	■
Access to CSW services:	■	■	■	■	■	■	■	■	■	■	■
Child protection SOPs in place/functioning:	■	■	■	■	■	■	■	■	■	■	■
ASYLUM & IDENTIFICATION:											
#persons interested in applying for asylum:	-	-	-	-	-	-	-	-	-	-	-
#persons interested moved to desig. ACs:	-	-	-	-	-	-	-	-	-	-	-
Accommodated persons registers available:	■	■	■	■	■	■	■	■	■	■	■
Center issuing any kind of ID:	■	■	■	■	■	■	■	■	■	■	■
COORDINATION & MGMT.:											
Office space for caregivers:	■	■	■	■	■	■	■	■	■	■	■
Referral system that ensures follow-up:	■	■	■	■	■	■	■	■	■	■	■
Site-specific coordination mechanism:	■	■	■	■	■	■	■	■	■	■	■
Participatory Assessment:	■	■	■	■	■	■	■	■	■	■	■
FREEDOM OF MOVEMENT*:											
Permits required to move outside of center:	**N**	**N**	**N**	**N**	**Y**	**Y**	**N**	**N**	**N**	**N**	**N**
Access after prolonged absence:	■	■	■	■	■	■	■	■	■	■	■
Max. absence allowed (w/o notifying AO):	**72h**	**72h**	**72h**	**72h**	**72h**	**72h**	**72h**	**72h**	**72h**	**72h**	**72h**
Restr. freedom of movement inside the center:	■	■	■	■	■	■	■	■	■	■	■
Access to all public services:	■	■	■	■	■	■	■	■	■	■	■

* Maximum length of absence allowed without notifying Asylum Office (for asylum-seekers only) is 72 hours.

This assessment was conducted with reference to national legislation of Serbia, EU Reception Directives, EASO Guidelines, Sphere and UNHCR standards.