

Based on article 43, paragraph 3 of the Law on Government (*“Official Gazette”* no. 55/05, 71/05 – correction, 101/07, 65/08 and 16/11), on the suggestion of the Commissariat for refugees,

Government adopts

Conclusion

Conclusion shall be published in *“Official Gazette”* no. 37/2011 on 31.05.2011.

1. Action Plan for the implementation of the Migration Management Strategy for period from 2011 to 2012, 2011–2012, forming an integral part of this Conclusion, is hereby adopted.

2. This Conclusion shall be published in the *Official Gazette of the Republic of Serbia*.

“Official Gazette” “05 no. 019-3782/2011

In Belgrade, 19th of May, 2011

Government

First Deputy Prime Minister

Deputy Prime Minister,

Ivica Dačić

ACTION PLAN FOR THE IMPLEMENTATION OF THE MIGRATION MANAGEMENT STRATEGY for period from 2011 - 2012

I. INTRODUCTION

Migration Management Strategy (*Official Gazette/ no. 59/09*), constitutes the first step towards establishing a migration management system in the Republic of Serbia. The starting point for the development of the Action plan for the implementation of the Migration Management Strategy was the Strategy's main task, namely introducing coordination within the migration management system in the Republic of Serbia and laying the foundations for the mechanism to manage migration in a comprehensive manner, in line with the European migration flows management policy, while taking due account of local specific features.

Action plan for implementation of the Migration Management Strategy for period from 2011 to 2012 (hereinafter: Action Plan) defines the set of specific activities to be carried out in the period of 2011–2012, whereby the Strategy objectives should be achieved. It consists of narrative part and table.

Narrative part of Action Plan is divided into following chapters: I. Introduction; II. Action Plan Objective; III. Monitoring of implementation of Action Plan and IV. Financial means.

Table section of the Action Plan contains the following columns:

- 1) Activities whereby measures for the achievement of strategic and specific objectives defined in the Migration Management Strategy are put into practice;
- 2) Implementing parties;
- 3) Partners to implementing parties;
- 4) expected results;
- 5) Indicators for monitoring the realization of planned activities;

- 6) Timeframe for completion of activities;
- 7) financial means required for implementation of activities and sources of funding.

The Action Plan has been developed on the basis of action plans of competent authorities tasked with carrying out specific activities foreseen in the Migration Management Strategy, as well on the experience, knowledge and needs identified in the period since the adoption of Migration Management Strategy.

The National Programme for Integration of the Republic of Serbia into the European Union states, in the section on migration management, that the Republic of Serbia is committed to being a part of European policy and strategy for managing migration flows. This Action Plan sets a framework for building a migration management system that could be a part of the European migration network in strategic and operational terms and a tool for implementing EU migration policies. In drafting this Action Plan, significant support has been provided to the Commissariat for Refugees by the Delegation of the European Union to Serbia through the mission Support to the Commissariat for Refugees in capacity building for migration management

II. ACTION PLAN OBJECTIVE

The objective of the Action Plan is to implement of the Migration Management Strategy, through fulfilling its objectives by carrying out the proposed activities

The overarching aim foreseen by the Migration Management Strategy is to manage migration in a comprehensive manner, which will support the fulfilment of sector-specific objectives and state priorities in the field of migration.

In view of the broad nature of the subject matter, the Migration Management Strategy also foresees three strategic objectives, further elaborated through specific objectives, namely:

- 1) Establishing and implementing mechanisms for a comprehensive and consistent monitoring of migration flows in the Republic of Serbia

2) Integrating the strategic, legal and institutional framework for the joint management of migration

3) Protection of the rights of migrants, the creation of conditions for the integration and social inclusion by raising awareness about the importance of migration

Strategic objective 1 will be realized by fulfilling the following specific objectives:

- Institutionalizing the jurisdiction over the collection and analysis of the data on the extent and flows of migration
- Defining the migration profile of the Republic of Serbia and updating it regularly

Strategic objective 2 will be realized by fulfilling the following specific objectives

- Strengthening of the capacity of the Coordinating Body for Monitoring and Management of Migration and to make its work more effective and efficient
- Ensuring the implementation of clear policies in the field of migration management;
- Encompass normative prerequisites for a comprehensive and effective migration management harmonized with EU standards

Strategic objective 3 will be realized by fulfilling the following specific objectives:

- Familiarizing the public with the problems of migrants
- Sensitizing the bodies of the state administration and local governments that are responsible for the realization of the rights of migrants

III. MONITORING OF IMPLEMENTATION OF ACTION PLAN

Monitoring of implementation of Action Plan will be carried out through indicators set in the Plan. Monitoring of implementation of the Action Plan will be monitored with purpose of identifying progress in realization of envisaged activities, increasing of its efficiency and rational use of resources.

IV. FINANCIAL MEANS

For carrying out of Action Plan there are no special means allocated in the Budget of Republic of Serbia for 2011, as the majority of activities do not require engagement of additional civil servants and represent regular activities which ministries and special organizations do within their scope. In addition, a project, financed from EU pre-accession funds, that aims to strengthen the capacities of institutions dealing with migration is implementing precisely those activities foreseen by the Action Plan. A few activities, expected to commence in 2012 when organisational technical capacities are provided, will be included in the next year's budget by ministries and special organisations. The possibility of covering the costs not foreseen as part of ministries' and special organisations' ongoing costs by grants from international organisations will be taken in account.

ACTION PLAN FOR IMPLEMENTATION OF THE MIGRATION MANAGEMENT STRATEGY FOR PERIOD FROM 2011 TO 2012

No.	ACTIVITIES	Holder	Partners	Expected results	Indicators	Timeframe	Sources of funding	
							Secured funds	Unsecured funds (planned funds)
Strategic objective 1: ESTABLISHING AND IMPLEMENTATING MECHANISMS FOR A COMPREHENSIVE AND CONSISTENT MONITORING OF MIGRATION FLOWS IN THE REPUBLIC OF SERBIA								
Specific objective 1.1: Institutionalizing the jurisdiction over the collection and analysis of the data on the extent and flows of migration								
Measure 1.1.1: To create the normative conditions for the work of the Commissariat for Refugees as the body responsible for the collection and analysis of data on the extent of migration and migration flows and monitoring migration trends								
1.1.1.1	Regulate the legislative framework for creating the conditions for work of CRS as the body	MOI, CRS	MFA, MERD, MLSP, MRD, MKM, MHMRPALS	The legal framework for providing the prerequisites for the operation of the CRS as the authority	Bill adopted	2011	OSCE 2010	

	responsible for collection and analysis of the data about the extent and flows of migrations and monitoring of migration trends			competent for collecting and analysing data on the volume and flow of migration and monitoring migration trends regulated				
1.1.1.2.	Draft bylaws for implementing legal provisions providing the conditions for the operation of the CRS as the responsible body for collecting and analysing data on the volume and flow of migration and monitoring migration trends regulated	CRS	MOI, MFA, MERD, MLSP, MRD, MKM, MHMRPALSG	CRS efficiently conducts the tasks allocated to it regarding the collection and analysis of data about the extent and flows of migration and monitoring of migration trends	Bylaws adopted	2012	IPA 2010	
Measure 1.1.2: To strengthen the capacities of departments responsible for collecting data on migration within the ministries and organizations								
1.1.2.1.	Regulate the modality of data collection	CRS	MOI, MFA, MERD, MLSP, MRD, MKM, MLSP, MHMRPALSG, SORS, IOM	All data managers familiarized with the technique of	Data collection regulated	2012	IPA 2010	

				data collection				
1.1.2.2.	Organize work meetings with bodies responsible for data processing under the topic obligations of the Republic of Serbia on data collection	CRS	MOI, MFA, MERD, MLSP, MRD, MKM, MHMRPALS	Persons in charge of data processing needed for monitoring of migration flows conduct agreed activities with a view to fulfilling EU requirements	The number of work meetings held	2012	IPA 2010	
1.1.2.3.	Advance the level of professional knowledge of CRS' employees	CRS		Created conditions for research and analysis of migrations in CRS in a systematic and continuous manner	Elevated level of professional knowledge of CRS' employees	2011	Budget of the Republic of Serbia	
1.1.2.4.	Establish a migration unit in the Statistical Office of the Republic of Serbia	SORS		Tasks related to methodology creation, retrieval of records, processing, publishing and analysis of the data about internal	Defined activities of the migration unit based on principles and indicators stated in the Strategy of development of the official statistics of the	2012		Budget of the Republic of Serbia

				migration, and defining the technique of collection, publishing and analysis of the data about external migration carried out	Republic of Serbia for period 2009 - 2012			
Measure 1.1.3: To determine indicators for monitoring migration flows								
1.1.3.1.	Create the analysis of international recommendations, defined methodologies and indicators for monitoring migration flows in accordance with requirements of international institutions (Eurostat, ILO, IOM)	SORS, CRS	ILO, IOM	Indicators for monitoring of migration flows are in accordance with annual publications of Eurostat, MOR, and MOM	Plan for statistical data collection created	2011	IPA 2010	
1.1.3.2.	Establish indicators according to which data must	CRS, SORS	IOM	Data are collected according to established	Indicators established	2011	IPA 2010	

	be collected periodically			indicators				
1.1.3.3.	Create analysis about available data and databases relevant for monitoring of migration flows	CRS	MOI, MFA, MERD, MLSP, MRD, MKM, MHMRPALS, SORS	Created overview of condition and need for keeping the evidence of importance for monitoring of migration flows	A report on the status and needs for keeping records relevant to monitoring migration flows adopted	2011	IPA 2010	
1.1.3.4.	Create the analysis about bodies responsible for handling the databases necessary for calculating the indicators	CRS	IOM	Created analysis about bodies responsible for handling the databases necessary for calculating the indicators	Established bodies responsible for handling the databases necessary for calculating the indicators	2011	IPA 2010	
1.1.3.5.	Define indicators for monitoring migration flows based on results of population census in 2011	SORS		Collected data about migrations of people after processing the results of census in 2011	Defined indicators for monitoring migration flows based on results of census in 2011	2012 (24 months following the approval of the final population census form)	Budget of the Republic of Serbia	
1.1.3.6.	Amend internal migration monitoring forms	SORS	MOI	Internal migration monitoring forms amended	New internal migration monitoring forms	2011	Budget of the Republic of Serbia	

Measure 1.1.4: To establish an operational network for the exchange of information between relevant institutions

1.1.4.1.	Inform the Centers for social work and institutions of social protection about the method of monitoring, evidencing, and exchange of data with adequate services and organizations about appearances, users and given services of importance for migration flows	MLSP	CRS	Centers for social work and institutions of social protection informed about the method of proceeding	Available data about phenomena, beneficiaries and services provided that are relevant to migration flows	2012	IPA 2010	
1.1.4.2.	Improve record-keeping and establish a database of unemployed refugees, IDPs and returnees on the basis of Readmission agreement in the National Employment Service	MERD	CRS,NES	Record-keeping improved and a database of unemployed refugees, IDPs and returnees on the basis of Readmission agreement established in the National Employment Service	Formed database about unemployed refugees, IDPs and returnees on the basis of Readmission agreement evidenced at NES	Continuously	Budget of the Republic of Serbia	

1.1.4.3.	Improve record-keeping of permits to enter into an employment agreement with a foreigner	MERD	NES	Precise information about labour migrants	Records on issued permits improved	Continuously	Budget of the Republic of Serbia	
1.1.4.4.	Improve the system for collecting information on the characteristics of labour migration on the basis of the Labour Force Survey results	SORS		Precise information about labour migrants of the Republic of Serbia	Biennial report	Continuously	Budget of the Republic of Serbia	
1.1.4.5.	Improve the monitoring of internal migrations in the Republic of Serbia based on the address change	SORS	MOI	Precise information about internal migration flows	Monthly data collection about internal migrations and publishing the data annually	Continuously	Budget of the Republic of Serbia	
1.1.4.6.	Improve the record -keeping of foreign citizens in conformity with the Law on Foreigners	MOI	MFA	Precise information about foreign citizens who reside or travel through territory of the Republic of Serbia	Regular reports	Continuously	Budget of the Republic of Serbia	

1.1.4.7	Introduce a regular statistical survey of the Diaspora	MRD,MFA	SORS	Reliable estimates on Diaspora	Annual reports	Continuously	Budget of the Republic of Serbia	
1.1.4.8	Prepare plan of activities for creation of conditions for monitoring external migrations	MOI	NES, CRS	Formulated plan of activities for monitoring external migrations	Plan of activities for monitoring external migrations is implemented	2012	Budget of the Republic of Serbia	
1.1.4.9	Improve the record-keeping of refugees and IDPs	CRS		Precise information about refugees and IDPs	Annual reports	Continuously	Budget of the Republic of Serbia	

Measure 1.1.5: To identify all stakeholders, on the central and local level, including associations, representatives of civil society and the migrants themselves

1.1.5.1.	Improve and update records about organizations and associations of organizations in Diaspora	MRD,MFA		The base increased for 30% compared with 2009	The number of evidenced organizations and associations of organizations	Continuously	Budget of the Republic of Serbia	
1.1.5.2.	Identify international (regional government and non –government) organizations and	CRS	MOI, MFA, MERD, MLSP MHMRPALSG , MRD,MKM, SORS	Identified international (regional government and non government)	Prepared contact list of international (regional government and non government)	Continuously	IPA 2010	

	domestic associations also in charge of migration management objectives			organizations and domestic associations in charge migration management objectives	organizations and domestic associations also in charge of migration management			
1.1.5.3.	Identify part of academic community involved with migrations (scientists, researchers and lecturers)	CRS	Universities, Institutes	Identified part of academic community which is involved with migrations	Formed and accurate contact list of scientists, researchers, lecturers	Continuously	Budget of the Republic of Serbia	
Measure 1.1.6: To create the technical conditions for data collection								
1.1.6.1.	Identify technical capacities of responsible bodies for data collection which are necessary for regular monitoring and reporting	CRS, MOI, MFA, MERD, MLSP, MRD, MKM, SORS	IOM	Technical capacities of competent authorities to collect data required for regular monitoring and reporting assessed	Technical capacities of competent authorities to collect data required for regular monitoring and reporting identified	2011	IPA 2010	
1.1.6.2.	Define the required technical capacities for data collection and	CRS	SORS,IOM	Established informational-technological system for	Operational informational-technological system for	2011	IPA 2010	

	dissemination in line with regular monitoring and reporting needs			forming of base and metabase of data and electronic reporting	collection and processing of data which enables automatic logical control, simple way to accurate the data and presentation of results in form of spreadsheets and complete reports			
1.1.6.3.	Identify priority projects for improving the technical conditions for data collection	SORS, CRS, MOI, MFA, MERD, MLSP, MRD, MKM, SORS	NIPAC	Financing of priority projects for improvement of technical conditions	List of priority projects created	2012	Budget of the Republic of Serbia	
Specific objective 1.2. Defining the migration profile of the Republic of Serbia and updating it regularly								
Measure 1.2.1: To define the migration profile of the Republic of Serbia								
1.2.1.1.	Establish the working expert group for drafting the migration profile of the Republic of Serbia	CRS	SORS, MOI, MFA, MERD, MLSP, MRD, MKM, MHMRPALS, IOM	The procedure for the preparation and updating of the Republic of Serbia migration profile is in place	Prepared migration profile of the Republic of Serbia	2011	IPA 2010	
1.2.1.2.	Draft the	CRS	SORS, MOI, MFA,	The migration	The migration	2011	IPA 2010	

	migration profile of the Republic of Serbia		MERD, MLSP, MRD, MKM, MHMRPALS	profile of the Republic of Serbia is developed	profile of the Republic of Serbia available to the public and published			
Measure 1.2.2: To create normative conditions for the regular updating of the migration profile								
1.2.2.1.	Regulate the legislative framework for the efficient monitoring of migration flows	CRS, MOI, MFA, MERD, MLSP, MRD, MHMRPALS	SORS	Legislative frame for efficient monitoring of migration flows regulated	Migration profile regularly updated	2011	IPA 2010	
1.2.2.2.	Draft bylaws which establish the system for monitoring of migration flows	CRS, MOI, MFA, MERD, MLSP, MRD, MHMRPALS	SORS	Bylaws drafted	Bylaws implemented	2011	IPA 2010	
Measure 1.2.3: To establish appropriate technical and human capacities to regularly update the migration profile of the Republic of Serbia								
1.2.3.1.	Organise training for civil servants in the competent authorities who will participate in the development and updating of the migration profile	CRS	MOI, MFA, MERD, MHMRPALS, MLSP, MRD, SORS, IOM	Improved knowledge of civil servants for preparing and updating the migration profile	The number of trainings held, number of trained civil servants	2011	IPA 2010	
Measure 1.2.4: To establish the cooperation with countries in the region and the EU in order to exchange experiences, as well as with relevant international								

organizations								
1.2.4.1.	Analyse the existing cooperation with international organizations and set priorities for improvement of cooperation	CRS	MOI , MHMRPALSG, MLSP, MRD, MERD	The existing cooperation with international organisations analysed and priorities for improving the cooperation set	Established priorities for improvement of further cooperation	Continuously	Budget of the Republic of Serbia	
1.2.4.2.	Establish cooperation with members of the European migration network and the set of organizations in EU countries which are dealing with migrations	CRS	MOI	Establish cooperation between CRS and members of European migration network and set of organizations in EU countries which are dealing with migration	The number of appointments with experts from European migration network	Continuously	IPA 2010	
1.2.4.3.	Launch the initiative for establishing, improving, and enhancing cooperation with international organizations on the basis of	MFA	CRS, MOI , MHMRPALSG, MLSP, MRD, MERD	Established or improved cooperation with international organizations	Newly established contacts, new programs for cooperation	Continuously	Budget of the Republic of Serbia	

	recognized priorities							
1.2.4.4.	Improve bilateral cooperation with other countries for the purpose of exchanging data on migration flows	MFA		Improved bilateral cooperation with other countries for data exchange about migration flows	Efficient exchange of information about migration flows	Continuously	Budget of the Republic of Serbia	
Strategic objective 2: INTEGRATING THE STRATEGIC, LEGAL AND INSTITUTIONAL FRAMEWORK FOR THE JOINT MANAGEMENT OF MIGRATION								
Specific objective 2.1: Strengthening of the capacity of the Coordinating Body for Monitoring and Management of Migration and to make its work more effective and efficient								
Measure 2.1.1: To create a network of competent officials to execute on the operational level the work for the Coordination Body for the Monitoring and Management of Migration								
2.1.1.1.	Regularly have appointments with civil servants in ministries	MOI, MFA, MERD, MLSP, MRD, MHMRPALSG, MKM	CRS, SORS	Coordination of activities among civil servants who are in charge of doing the tasks on operative level for Coordination body	The number of appointments held	Continuously	Budget of the Republic of Serbia	
2.1.1.2.	Regularly enhance level of knowledge of civil servants in	MOI, MFA, MERD, MLSP, MRD, MHMRPALSG,	SORS, CRS, IOM	Competence of civil servants in competent authorities on	The number of civil servants that participated in trainings	Continuously	IPA 2010	

	competent authorities in the field of migrations management	MKM		satisfactory level				
Measure 2.1.2.: To establish a network of trained staff in local government in charge of monitoring, reporting and carrying out the entrusted tasks to meet the requirements for implementing this strategy								
2.1.2.1.	Provide support in forming of local migration councils in all units of local self-government	CRS	MHMRPALSG, MOI, MLSP, MERD, MH, MES, MRD	Units of local self-government institutionally prepared for migrations management and local migration councils informed about own role and duties	Local migration councils established in all units of local self-government in the Republic of Serbia	2011	Budget of the Republic of Serbia, IPA 2010	
2.1.2.2.	Organize seminars for members of local migration councils	CRS	MHMRPALSG, MOI, MLSP, MERD, MH, MES, MRD	Local migration councils trained for doing fulfilling their role and duties	The number of organized seminars, number of local migration councils included in trainings	2011	IPA 2010	
Measure 2.1.3: To create normative conditions that will ensure the sustainability of the work of the Coordination Body for the Monitoring and Management of Migration								
2.1.3.1.	Regulate a legal framework for comprehensive and coordinated	CRS,MOI, MFA, MHMRPALSG, MLSP, MRD	SORS	Efficient and coordinated management of migration flows	Bill adopted	2011	OSCE 2010	

	management of migration flows			regulated				
Specific objective 2.2: Ensuring the implementation of clear policies in the field of migration management								
Measure 2.2.1: To establish a system for monitoring and evaluating the implementation of existing strategies in the sector								
2.2.1.1.	Set indicators to be monitored annually in cooperation with the Coordinator for combating the trafficking in human beings and for suppression of illegal migrations, Team for monitoring implementation of the Strategy on Reintegration of Returnees on the basis of the readmission agreements and Commission for Coordination of Permanent Refugee Integration Process	CRS	Council for suppression of illegal migrations, Council for combating the trafficking in human beings, Team for monitoring implementation of the Strategy on Reintegration of Returnees on the basis of the readmission agreements, Commission for Coordination of Permanent Refugee Integration Process	Implementation of the existing strategies regularly monitored and activities related to their implementation are adjusted to the current situation	Indicators adopted	2011	Budget of the Republic of Serbia, IPA 2010	

2.2.1.2.	Establish the mechanism of regular reporting to the Coordination Body for the Monitoring and Management of Migration about the process and effects of implementation of existing strategies in sector through regular communication, reporting, and regular meetings	MOI, MFA, MERD, MLSP, MKM, MHMRPALS, MRD, CRS	SORS	Established mechanism of reporting to the Coordination Body for the Monitoring and Management of Migration	The number of reports submitted to Coordination Body for the Monitoring and Management of Migration	2011	Budget of the Republic of Serbia, IPA 2010	
2.2.1.3.	Organize regular visits to the local migration councils or adequate services on local level with purpose of collecting the information about problems regarding the application of the law and	CRS	MOI, MERD, MLSP	Direct vertical coordination with the civil service staff established	Reports from the field	2011	Budget of the Republic of Serbia, IPA 2010	

	implementation of the strategies							
Measure 2.2.2: To coordinate activities of the competent ministries and institutions regarding migration aiming at the effective implementation of strategies								
2.2.2.1.	Establish cooperation with other working bodies of the Government that are in charge of specific types of migrations	Coordination Body for the Monitoring and Management of Migration	Council for suppression of illegal migrations, Council for combating the trafficking in human beings, Council for reintegration of Returnees on the basis of the readmission agreements, Commission for Coordination of Permanent Refugee Integration Process	Activities of line ministries synchronized	Established cooperation with other working bodies of the Government that are in charge of specific types of migrations	2011	Budget of the Republic of Serbia	
2.2.2.2.	Prepare necessary measures for improvement of coordinated implementation of the law and strategies in the field of migrations on the basis of analysed report about their application and implementation	Coordination Body for the Monitoring and Management of Migration	CRS	Improved coordinated implementation of the law and strategies in the field of migrations	Prepared measures for implementation of the law and strategies in the field of migrations	Continuously	Budget of the Republic of Serbia	
Measure 2.2.3: To adopt new policies and strategies and revise existing strategies in line with the analysis of the needs in the sector								

2.2.3.1.	Draft the Employment Strategy for period from 2011 to 2020	MERD	NES, associations of employers, labor unions, Chamber of Commerce the Republic of Serbia	Strategic document in the field of employment developed	Strategy adopted	2011	Budget of the Republic of Serbia	
2.2.3.2.	Implement Action Plan for employment for 2011	MERD	NES, associations of employers, labor unions, Chamber of Commerce the Republic of Serbia	Implement activities from strategic document in the field of employment policy	Action Plan adopted	2011	Budget of the Republic of Serbia	
2.2.3.3.	Draft Action Plan for employment for 2012	MERD	CRS,MOI, MLSP, MRD	Develop strategic document in the field of employment policy	Action Plan adopted	2011	Budget of the Republic of Serbia	
2.2.3.4.	Draft the Action Plan for implementation of the Strategy for keeping and strengthening the relations among domicile country and the Diaspora, as well among domicile country and Serbs in	MRD		Developed Action Plan for implementation of the Strategy for keeping and strengthening the relations among domicile country and the Diaspora, as well among domicile country	Adopted Action Plan	2011	Budget of the Republic of Serbia	

	region			and Serbs in region				
Measure 2.2.4: To establish priorities for allocating external financial resources, especially the EU funds								
2.2.4.1.	Identify priority projects in the field of migration for financing in accordance with cycles of programming the IPA funds	CRS,MOI, MFA, MERD, MRD, MHMRPALS, MLSP, MKM	Coordination Body for the Monitoring and Management of Migration, NIPAC	Identify priority projects in the field of migration for financing	Identified priorities for financing	Continuously	Budget of the Republic of Serbia	
Measure 2.2.5: To strengthen the capacities of institutions in charge of implementing the strategies								
2.2.5.1.	Analyse needs for the training of civil servants in ministries and special organisations responsible for migration monitoring and management	MOI, MFA, MERD, MRD, MHMRPALS, MLSP, MKM, CRS	SORS, IOM	Identified needs for trainings	The analysis conducted	2011	Budget of the Republic of Serbia, IPA 2010	
2.2.5.2.	Agree with the competent ministries on training modules for the officials conducting activities at the	MERD, MOI, MLSP, CRS	MRD, SORS, MHMRPALS, IOM	Capacities on local level improved	Training modules prepared	2011	Budget of the Republic of Serbia, IPA 2010	

	local level							
2.2.5.3.	Conduct training for civil servants in ministries and on local level	MOI, MLSP, CRS, MERD	MHMRPALSOG , IOM	Knowledge of civil servants in ministries and on local level advanced	Trainings conducted	2011	Budget of the Republic of Serbia, IPA 2010	
2.2.5.4.	Analyse capacities of existing human resources engaged in the implementation of migrant-related laws and measures	MOI, MFA, MERD, MRD, MLSP, MKM, CRS	MHMRPALSOG, SORS, Human Resource Management Service	The human capacities of the existing staff established	The analysis conducted	2012	Budget of the Republic of Serbia, IPA 2010	
Measure 2.2.6: To ensure the protection of state borders, by promoting the capacities for the prevention and research, the detection and monitoring of illegal migration within the country, creating a mechanism for the effective expulsion of third country nationals that are unlawfully residing in the territory of the Republic of Serbia and resolving the issues of returnees on the basis of the readmission agreements who are not citizens of the Republic of Serbia								
2.2.6.1.	Establish a national team of experts for monitoring and analysis of the greater number of causes and different types and forms of illegal migrations	MOI	Council for suppression of Illegal Migrations	Measures for suppression of illegal migrations adequate and synchronized with the existing situation	Reports of the team	2012	Budget of the Republic of Serbia	
2.2.6.2.	Sign the readmission agreements with	MOI	MFA	Illegal migrants are deported in the course of	Signed agreement on Readmission	Continuously	Budget of the Republic of Serbia	

	the countries whose citizens are the most common illegal migrants in the Republic of Serbia, as well as with the countries from whose territories illegal migrants cross the border			time				
2.2.6.3.	Develop stimulating programs for providing assistance to persons who opt for voluntary return	MOI	MF, IOM	Developed programs for providing assistance to persons who opt for voluntary return	The number of persons who have returned voluntarily	2012		Budget of the Republic of Serbia, means from donations
2.2.6.4.	Determine the amount of funds required for implementing a compulsory measure of removal of foreigners illegally residing in the Republic of Serbia for the purpose of	MOI	MF	Ensured implementation of Law on foreigners	The number of removed foreigners illegally residing in the Republic of Serbia	Continuously	Budget of the Republic of Serbia	

	providing funds in the budget of the Republic of Serbia							
Measure 2.2.7: To create conditions for: the sustainable return of refugees and the integration of refugees, the sustainable return of IDPs and the livelihood enhancement of IDPs while in displacement and the reintegration of returnees on the basis of the readmission agreements by means of maximum engagement of own and external resources								
2.2.7.1.	Ensure inclusion of refugees, IDPs and returnees on the basis of Readmission agreement into employment plans	CRS	MERD, NES	Improvement of conditions for integration of refugees, reintegration of returnees on the basis of Readmission agreement. Improvement of living conditions for IDPs	The growth of employment among refugees, IDPs and returnees on the basis of Readmission agreement.	Continuously	Budget of the Republic of Serbia, IPA 2011, UNHCR	
2.2.7.2.	Ensure conditions for inclusion of refugees, IDPs and returnees according to Readmission agreement on re-admission in public works program	CRS	MERD, NES, local employment councils, units of local self-government	Conditions for the inclusion of refugees, IDPs and returnees on the basis of Readmission agreement in the public works program	The number of public jobs which engaged refugees, IDPs and returnees on the basis of Readmission agreement. Number of refugees, IDPs and returnees on the basis of	Continuously	Budget of the Republic of Serbia, budgets of units of local self-government	

					Readmission agreement included in public works program			
2.2.7.3.	Ensure cooperation on local level within local migration councils	CRS, MRSP	MERD, MEMSP, units of local self-government	Cooperation at the local level ensured	The number of adopted local action plans	Continuously	Budget of the Republic of Serbia	
2.2.7.4.	Provide support in implementation of local action plans	CRS	UNHCR, EU Delegation	Support given in implementation of local action plans and successful integration of refugees and reintegration of returnees on the basis of Readmission agreement. achieved and improved living conditions of IDPs	The number of supported local action plans	Continuously	Budget of the Republic of Serbia, IPA 2011, UNHCR	
2.2.7.5.	Develop housing programs for the refugees, IDPs and returnees on the basis of	CRS, MLSP, MKM	MEMSP, UNHCR	Developed housing programs for successful integration of	The number of persons obtaining housing	Continuously	Budget of the Republic of Serbia, IPA 2011, UNHCR	

	Readmission agreement.			refugees and reintegration of returnees on the basis of Readmission agreement and improvement of living conditions and return of IDPs				
2.2.7.6.	Monitor exercise of rights and needs of refugees, IDPs and returnees on the basis of Readmission agreement.	CRS,MLSP	MHMRPALSG, UNHCR	Monitoring of achievement of the rights and needs of refugees, IDPs and returnees on the basis of Readmission agreement conducted	Refugees, IDPs and returnees on the basis of Readmission agreement freely exercise their rights	Continuously	Budget of the Republic of Serbia	
2.2.7.7.	Actively participate in the Regional processes for resolving the problems of refugees from former Yugoslav republics	CRS	MFA	Representing the interests of refugees in accordance with their needs and interests of the Republic of Serbia	Conditions for the return and exercise of rights in the countries of origin created	2011	Budget of the Republic of Serbia	
2.2.7.8.	Provide legal	MKM		Legal assistance	The number of	Continuously	IPA 2008	

	assistance to IDPs in order for them to exercise their rights in the territory of the AP Kosovo and Metohija, including the right to return			to IDPs provided	IDPs that returned to territory of AP Kosovo and Metohija			
2.2.7.9.	Improve the system of data collection about needs of returnees on the basis of Readmission agreement.	CRS,MLSP	MOI, MES, MERD, MH, units of local self-government	Improved system of data collection about needs of returnees on the basis of Readmission agreement.	Accurate evidences about number and needs of returnees on the basis of Readmission agreement.	2011	Budget of the Republic of Serbia, Swiss agency for development and cooperation	
2.2.7.10.	Include returnees on the basis of Readmission agreement in local action plans for solving the problems of migrants	MLSP, CRS	MOI, MES, MH, MERD, MEMSP, units of local self-government, IOM	Returnees on the basis of Readmission agreement included in local action plans	Support secured from IPA 2011 allocated in accordance with needs and plans	2012	Budget of the Republic of Serbia, IPA 2010	
Measure 2.2.8: To intensify the cooperation with FRONTEX, the forces of the international community in the territory of the AP Kosovo and Metohija, the countries in the region, and other countries receiving migrants and the countries of origin								
2.2.8.1.	Continue with participation of	MOI	FRONTEX	Partnership with EU in the	The number of contacts,	Continuously	Budget of the Republic	

	MOI representatives in joint operations organized by FRONTEX			matters concerning border management continued	exchanged information, number of common operations		of Serbia	
2.2.8.2.	Continue participation in the risk analysis network for the Western Balkans and FRONTEX	MOI	FRONTEX	Partnership with EU in the matters concerning border management continued	Regional risk analysis for the purpose of control and fight against illegal migrations developed	Continuously	Budget of the Republic of Serbia	
2.2.8.3.	Conduct a plan of securing the administrative line with AP Kosovo and Metohija for the purpose of coordinated functioning of members of the Serbian Armed Forces, Gendarmerie and Police having a general competence	MOI		The plan for securing an administrative line implemented, all measures for the fight against irregular migrations are being conducted	New plan for securing the administrative line is completed	Continuously	Budget of the Republic of Serbia	
2.2.8.4.	Include representatives of MOI in training	MOI	FRONTEX	More efficient operation of MOI	The number of trained MOI representatives	Continuously	Budget of the Republic of Serbia	

	programs organized by FRONTEX			representatives aligned with the procedures implemented in EU				
Measure 2.2.9: To set up a unique database on visas and a visa information system								
2.2.9.1.	Create a central database of records kept under the Law on Foreigners	MFA	MOI	Central database created	MOI and MFA networked and the system operates electronically	2012	Budget of the Republic of Serbia	
Measure 2.2.10: To establish control over internal migration through active employment policies								
2.2.10.1.	Provide data on demographic trends to the authorities competent authorities responsible for implementation of the strategies for regional development	SORS		Regular monitoring of demographic movements in the Republic of Serbia	Data on internal migration flows updated in migration profile of the Republic of Serbia	Continuously	Budget of the Republic of Serbia	
2.2.10.2.	Regularly conduct research on labor supply	MERD	NES	Data about labor supply updated	Report on labor market research	Continuously	Budget of the Republic of Serbia	
2.2.10.3.	Regularly conduct research on labor	SORS	NES	Data about labor demand	Report on labor market research	Continuously	Budget of the Republic	

	demand			accurately updated	and labour survey		of Serbia	
2.2.10.4.	Encourage research about flows and causes of internal migrations	MLSP	CRS, Institute for demographic research, units of local self-government	Research on flows and causes of internal migrations encouraged for the purpose of planning adequate activities in communities experiencing depopulation	Reports on research	Continuously		Budget of the Republic of Serbia, means from donations
2.2.10.5.	Develop programs for employment of youth and for the poorest	MERD	NES, units of local self-government	Developed programs for employment of youth and for the poorest	The number of newly employed from categories of youth and the poorest	Continuously	Budget of the Republic of Serbia	Means from donations
2.2.10.6.	Promote investment in domicile country among members of the Diaspora, especially in small and medium-size enterprises	MERD	MRD, MFA	Diaspora investments in the economic development increased and new working places opened	The number of investment in small and medium-size enterprises from the Diaspora	Continuously	Budget of the Republic of Serbia	
2.2.10.7.	Develop programs for encouraging	MERD	MRD, local offices for Diaspora, regional	Created programs for	The number of workers migrants	Continuously	Budget of the Republic	

	highly qualified migrant experts to invest their professional potential in underdeveloped communities		chambers of commerce	encouraging the return of highly-qualified professionals	who returned with aim to carry out professional activities		of Serbia	
Measure 2.2.11: To institute a policy of employment in the Republic of Serbia according to the needs of the labor market and the principle of freedom of movement for the labor force								
2.2.11.1	Investigate the demand for recruiting foreigners as seasonal labour	MERD	Employers, chambers of commerce, trade unions. NES	Identified need for seasonal labor force	Published report	2012		Budget of the Republic of Serbia
Measure 2.2.12: To provide appropriate support to relevant ministries and institutions in the preparation of strategic documents in the field of migration								
2.2.12.1	Increase the capacities of civil servants through existing trainings in strategic planning organized by Human Resource Management Service	MOI, MERD, MFA, MLSP, MRD, MKM, MHMRPALS, CRS		Improved capacities of ministries for strategic planning	The number of civil servants that completed the training	Continuously	Budget of the Republic of Serbia	
Specific objective 2.3: Encompass normative prerequisites for a comprehensive and effective migration management harmonized with EU standards								
Measure 2.3.1: To adopt the remaining laws and bylaw acts necessary for the implementation of the strategy in accordance with EU standards								
2.3.1.1.	Develop an	MOI, MFA,	SORS, IOM	Legislation	Report on the	2011	IPA 2010	

	analysis of necessary amendments to the laws and bylaws regulating migration-related issues for the purpose of alignment with EU regulations	MERD, MRD, MHMRPALS, MLSP, CRS, MKM		aligned with EU regulations	analysis of regulations			
2.3.1.2.	Adopt bylaws on the basis of the Law on Diaspora and Serbs in the region	MRD		Bylaws contributing to legal security of the members of the Diaspora drafted	Bylaws adopted	2011	Budget of the Republic of Serbia	
2.3.1.3.	Draft a new Law on the conditions for the establishment of employment for foreign citizens	MERD	MLSP, MOI, MFA, NES	Field of employment of foreigners legislatively regulated and aligned with EU acquis	Bill adopted	2011	Budget of the Republic of Serbia	
2.3.1.4.	Draft bylaws on the basis of Law on Refugees	CRS	MOI, MLSP	Bylaws drafted and efficient enforcement of the law ensured	Bylaws adopted	2011	Budget of the Republic of Serbia	
2.3.1.5.	Draft the Law on Amendments and	MOI		The Law on Amendments	Bill adopted	2011	Budget of the Republic	

	Addenda to the Law on Domicile and Residence of Citizens			and Addenda to the Law on Domicile and Residence of Citizens drafted and aligned with international standards			of Serbia	
2.3.1.6.	Draft the Law on protection of employed at temporary work abroad	MRSP	MERD, MFA, MOI, MHMRPALS, MH	Drafted Law on protection of employed at temporary work abroad in compliance with international standards	Bill adopted	2011	Budget of the Republic of Serbia	
Measure 2.3.2: To clearly define the jurisdictions and procedures in the employment and protection of citizens of the Republic of Serbia abroad in a manner that will ensure the effective employment and protection of citizens temporary working abroad and in the process of redirecting employees to work abroad								
2.3.2.1.	Improve cooperation between competent authorities in the process of conclusion of overseas employment agreements for the provision of rights of employees	MLSP, MERD	Coordination Body for the Monitoring and Management of Migration	Improved cooperation between competent authorities in the process of conclusion of overseas employment agreements	Secured protection of rights of workers employed abroad	2011	Budget of the Republic of Serbia	

	abroad							
Measure 2.3.3: To continue negotiations and conclude the agreements on social security with the countries of interest for the Republic of Serbia								
2.3.3.1.	Analyse need and prepare plan of negotiations with the countries with whom the Republic of Serbia has an interest in signing the agreement on social insurance	MLSP	MFA, MERD, PDI	Analysis of needs produced and preparation of plan of negotiations developed for the purpose of protection of migrant workers	The plan for negotiations developed	Continuously	Budget of the Republic of Serbia	
2.3.3.2.	Negotiate in accordance with the common plan for negotiations	MLSP	MFA	Negotiations completed for the purpose of protection of the rights of migrant workers	The agreement signed	Continuously	Budget of the Republic of Serbia	
Measure 2.3.4: To conclude bilateral agreements on visa facilitation with the European countries that do not entirely apply the Schengen acquis								
2.3.4.1.	Sign an agreement with Kingdom of Norway	MFA	MOI	Visa facilitation obtained	The agreement signed	2012	Budget of the Republic of Serbia	
2.3.4.2.	Prepare a proposal basis for negotiations and conclusion of an agreement with Iceland	MFA	MOI	Visa facilitation obtained	The agreement signed	2012	Budget of the Republic of Serbia	

2.3.4.3.	Prepare a proposal basis for negotiations and conclusion of an agreement with Ireland	MFA	MOI	Visa facilitation obtained	The agreement signed	2012	Budget of the Republic of Serbia	
2.3.4.4.	Prepare a proposal basis for negotiations and conclusion of an agreement with the United Kingdom of Great Britain and Northern Ireland	MFA	MOI	Visa facilitation obtained	The agreement signed	2012	Budget of the Republic of Serbia	
Measure 2.3.5: To conclude the agreements on readmission and harmonize stances with the other neighboring countries of the Republic of Serbia, as well as with countries of high migration risk								
2.3.5.1.	Initiate negotiations and conclude Readmission agreements with migration risk countries which are on the list of safe countries	MOI, MFA		Return of irregular migrants to the country of their origin or transit	Agreements signed	Continuously	Budget of the Republic of Serbia	
Measure 2.3.6: To negotiate and conclude agreements on the visa liberalization/facilitation with the other countries in the world that are of interest to the Republic of Serbia								
2.3.6.1.	Prepare an	MFA		Visa regime of	The analysis	Continuously	Budget of	

	analysis of the needs for visa liberalisation negotiations with the countries of interest to the Republic of Serbia			the Republic of Serbia aligned with Schengen acquis taking into account the needs of the Diaspora	conducted		the Republic of Serbia	
Strategic objective 3: PROTECTION OF THE RIGHTS OF MIGRANTS, THE CREATION OF CONDITIONS FOR INTEGRATION AND SOCIAL INCLUSION BY RAISING AWARENESS ABOUT THE IMPORTANCE OF MIGRATION								
Specific objective 3.1: Familiarizing the public with the problems of migrants								
Measure 3.1.1: To include the civil sector in the management of migration								
3.1.1.1.	Organize round tables with representatives of civil sector on national and local level about protection of migrants	CRS	MLSP, IOM	Organized round tables with representatives of civil sector on national and local level	The number of round tables, number of attendees	2011	IPA 2010	
3.1.1.2.	Promote cooperation of local migration councils with local associations	CRS,MLSP	MES, units of local self-government, local migration councils, associations, IOM	Promoted cooperation of local migration councils with local associations	The number of joint actions, reports of local associations	Continuously	IPA 2010	
3.1.1.3.	Raise the level of awareness about an increased risk	MOI, MLSP, CRS	Organizations and associations of organizations in	Increased capacities of civil society to	The number of round tables held	2012	Budget of the Republic of Serbia	Means from donations

	of irregular migrations		Diaspora	contribute to migration management				
Measure 3.1.2: To regularly inform the public on the topics of importance for migration								
3.1.2.1.	Develop CRS' communication program for public outreach and raise awareness about migrants' needs and issues	CRS	IOM	A clear public information framework established for reporting the public about needs of migrants	The communication program developed and implemented	2012	IPA 2010	
3.1.2.2.	To publish electronic bulletin on migration related topics	CRS	MOI, MERD, MFA, MLSP, MHMRPALS, MKM, MRD, MES	Greater access to information provided	Bulletin available on the website of CRS	2012	Budget of the Republic of Serbia	
3.1.2.3.	Organize informative campaign on national and local level	CRS	IOM, media	Public informed about rights of migrants	The number of media events	2011	IPA 2010	
3.1.2.4.	Implement the program "Media in Diaspora, media for Diaspora"	MRD		The role of the Public Information Service for the Diaspora improved. Complementary database of	The number of representatives of media from Diaspora who participate in conference	2011	Budget of the Republic of Serbia	

				media from Diaspora available to all stakeholders				
3.1.2.5.	Upgrade communication program of MRD with members of Diaspora	MRD		Improved informing of the members of Diaspora	Review of press, number of visits to the MRD site, promotional disc	2011	Budget of the Republic of Serbia	
Measure 3.1.3: To organize the exchange of experiences of stakeholders								
3.1.3.1.	Organise an Internet forum for information exchange	CRS	MOI, MERD, MFA, MLSP, MRD, MHMRPALSOG, MKM, MES	Information flow provided	Active Internet forum	2011		Means from donations
3.1.3.2.	Ensure participation of competent authorities dealing with migration monitoring and management in stakeholders' activities	MOI, MERD, MFA, MLSP, MRD, MHMRPALSOG, MKM, CRS		Information flow provided	The number of events	2011	Budget of the Republic of Serbia	
3.1.3.3.	Implement the project "Investment Opportunities in Serbian Municipalities and	MRD		The intensity of economic cooperation with the Diaspora increased and continuous	In the next five years: the number of Diaspora investments in the country	Continuously	Budget of the Republic of Serbia	

	Cities"			communication with the Diaspora achieved	increasing in 30 %; the number of returnees to the country increasing in 15%; the number of remittances from the Diaspora arriving legally increasing in 50%			
3.1.3.4.	Implement the project "International conference on remittances from Serbian Diaspora"	MRD		The intensity of economic cooperation with the Diaspora increased and continuous communication with the Diaspora achieved	In the next five years: the number of Diaspora investments in the country increasing in 30%; the number of returnees to the country increasing in 15%; the number of remittances from the Diaspora arriving legally increasing in 50%	Continuously	Budget of the Republic of Serbia	

Measure 3.1.4: To involve scholars and the educated public in the migration issues

3.1.4.1.	Initiate a process of consultations with academic sector concerning modalities of connecting the research and policy making in the field of migration	MES, MOI, MERD, MFA, MLSP, MRD, MHMRPALS, MKM, CRS	Universities, Institutes	Connection established among research and policy making in the field of migration	The number of organized appointments, consultations, events, advisory groups	2011	Budget of the Republic of Serbia	
3.1.4.2.	Ensure cooperation with researchers who are studying migrations	MES, MOI, MERD, MSP, MRSP, MRD, MHMRPALS, MKM, CRS	Universities, Institutes	Connection established among research and policy making in the field of migration	Documents resulting from the research	2012	Budget of the Republic of Serbia	
3.1.4.3.	Encourage building of academic capacities on universities in the Republic of Serbia for migration research and encourage cooperation with universities and institutes in Europe and world studying	MES, MOI, MERD, MFA, MLSP, MRD, MHMRPALS, MKM, CRS	Universities, Institutes	Qualitative research of contemporary migration processes and social changes occurring as a result of these processes	Research on migration flows	2012	Budget of the Republic of Serbia	

	migration							
Specific objective 3.2. Sensitizing the bodies of the state administration and local governments that are responsible for the realization of the rights of migrants								
Measure 3.2.1: To provide for a humane approach and a clear procedure in the treatment of irregular migrants and to improve capacities for the admission of irregular migrants								
3.2.1.1.	Create a manual for civil servants on clear procedures for the treatment of irregular migrants	MOI, MLSP, MHMRPALSG	MH, CRS, MFA, MES	Created manual on clear procedures for treatment of irregular migrants	Manual published	2012		Means from donations
3.2.1.2.	Organize seminars / trainings for introducing civil servants with the procedures from the manual	MHMRPALSG, MOI, MLSP	CRS, MES, units of local self-government	Strengthening the capacities on local level for work with migrant groups, sensitisation of professionals working with migrants	The number of seminars and participants	2012		Means from donations
3.2.1.3.	Monitor the implementation of procedures from the manual	MOI, MHMRPALSG	CRS, MLSP, MES, associations	The use of the manual assessed and examples of good practice exchanged among relevant institutions	Report on exercising the rights of illegal migrants	2012		Means from donations

3.2.1.4.	Improve capacities of the Detention Centre for Foreigners and Institute for the Education of Children and Youth "Vasa Stajić"	MOI	MLSP	Capacities of the Detention Centre for Foreigners and Institute for the Education of Children and Youth "Vasa Stajić" improved and better conditions for the reception of migrants created	Accommodation capacities increased	2012		Budget of the Republic of Serbia
Measure 3.2.2: To create the conditions for the social rehabilitation and reintegration for the victims of human trafficking								
3.2.2.1.	Educate the healthcare workers of primary level to identify victims of human trafficking	MH		Healthcare workers educated	The number of trainings, number of participants, number of detected cases	Continuously		Project of World Bank "DILS"
3.2.2.2.	Ensure the support for Council for combating the trafficking in human beings in establishing the institutional frame for fight against human trafficking and	MOI, MLSP, MH	MFA, MHMRPALS	Secured support for Council for combating the trafficking in human beings in establishing the institutional frame for fight against human trafficking and	Envisaged measures are implemented	Continuously	Budget of the Republic of Serbia	

	implementation of measurements for reintegration of victims of human trafficking			implementation of measurements for reintegration of victims of human trafficking				
3.2.2.3.	Involve the Council for combating the trafficking in human beings in various media events	MOI	MLSP, MH, MES, CRS	Council for combating the trafficking in human beings included in various media events and prevention against human trafficking achieved by raising awareness of potential risks	The number of media events	Continuously	Budget of the Republic of Serbia, IPA 2010	
Measure 3.2.3: To monitor the implementation of the Law on Asylum and abolish possible flaws as to ensure the rights of asylum seekers, in particular the right to integration								
3.2.3.1.	Inform healthcare institutions about the method and extent of healthcare accordance with the Law on Healthcare and the	MH		Healthcare institutions informed about method and extent of healthcare	Secured healthcare in accordance with the Law on Healthcare and the Law on asylum	Continuously	Budget of the Republic of Serbia	

	Law on asylum							
3.2.3.2.	Amend the Law on asylum in order to identify the competent authorities for integration of persons who are granted protection	CRS, MOI	MLSP, MES	A legal framework for the actions of MLSP, MES and CRS in the process of integration of persons with granted protection established	Bill on Amendments and Addenda to the Law on asylum adopted	2011	Budget of the Republic of Serbia	
3.2.3.3.	Create a manual for persons who are granted protection with information necessary for their integration	CRS	MOI, MLSP, MES, MERD	Manual finalized	Persons who are granted protection informed about their rights, opportunities and obligations	2011		Means from donations
3.2.3.4.	Provide housing in habitable space to persons who were granted right to refuge or subsidiary protection	CRS		Secured placement in habitable space and ensured efficient implementation of provisions of the Law on asylum which refer to integration	Habitable space put into function	2012	Budget of the Republic of Serbia	Means from donations

3.2.3.5.	Monitor the number of asylum seekers and propose opening of a new center for their accommodation in accordance with needs	CRS	MOI, Directorate for property of the Republic of Serbia	Appropriate accommodation capacities for asylum seekers determined based on the number of asylum seekers	Decision on the opening of a new asylum centre adopted	Continuously	Budget of the Republic of Serbia	
Measure 3.2.4: To create the conditions for an effective primary admittance of returnees under Readmission and to strengthen the institutional framework for the implementation of the Readmission agreements								
3.2.4.1.	Distribute information bulletins for returnees on the basis of Readmission agreement through consular offices of the Republic of Serbia in EU countries	CRS, MHMRPALS	MFA, MOI, Team for monitoring of implementation of the Strategy on reintegration of returnees on the basis of Readmission agreement	Distributed information bulletins for returnees on the basis of Readmission agreement and level of their awareness about the possibilities of exercising basic rights raised	The number of published information bulletins in several languages	Continuously	Swiss agency for development and cooperation	
3.2.4.2.	Distribute information bulletins for returnees on the basis of Readmission	MHMRPALS, MOI, CRS		Distributed information bulletins for returnees on the basis of Readmission	The number of published information bulletins in several languages	Continuously	Swiss agency for development and cooperation	

	agreement boarder crossings			agreement and level of their awareness about the possibilities of exercising basic rights raised				
3.2.4.3.	Improve services in centers for urgent reception of returnees on the basis of Readmission agreement	CRS	MLSP, centers for social work, registry offices, police departments, units of local self-government	Services in centers for urgent reception improved and their faster inclusion in the local community enabled	Number of returnees on the basis of Readmission agreement with enabled access to their right in centers for urgent reception	Continuously	Budget of the Republic of Serbia	
3.2.4.4.	Inform service providers about the inclusion in healthcare system, education and social protection of returnees on the basis of Readmission agreement who are not citizens of the Republic of Serbia	MLSP, CRS	MOI, MES, MERD, MF, MH	Service providers informed about inclusion of returnees on the basis of Readmission agreement on who are not citizens of the Republic of Serbia in the system of healthcare, education and	Returnees on the basis of Readmission agreement who are not citizens of the Republic of Serbia included in the system of healthcare, education and social protection	2012	Budget of the Republic of Serbia	

				social protection				
3.2.4.5.	Establish cooperation with countries that return returnees on the basis of Readmission agreement for the purpose of more successful preparation of local communities for the reception of returnees	CRS, MOI, MHMRPALS	MFA, MES	Established cooperation with countries that return returnees on the basis of Readmission agreement and local communities ready for reception of the most vulnerable returnees	The number of returnees on the basis of Readmission agreement who are returned to the local community with prior notification	Continuously	Budget of the Republic of Serbia	
Measure 3.2.5: To create the conditions for the integration of foreigners into society								
3.2.5.1.	Introduce civil servants and local level officials with EU acquis, experience and best practices of EU countries related to the integration of foreigners	MLSP, MOI, CRS	MES	Civil servants and local level officials introduced with EU acquis and importance of integration of foreigners both for EU and Republic of Serbia acknowledged	The number of conducted trainings about integration, dissemination of handbook about integration	2011	Budget of the Republic of Serbia, IPA 2010	
3.2.5.2.	Provide information to	MOI	MHMRPALS, MLSP, MERD, MES, MH, CRS	Foreigners with temporary or	E-bulletin on the websites of	2012		Donor funds

	foreigners with temporary or permanent residence in the Republic of Serbia about their rights			permanent residence in the Republic of Serbia are provided with information and easier access to their rights	competent authorities			
3.2.5.3.	Provide healthcare to foreigners in accordance with the Law on Healthcare	MH		Provided healthcare	The number of medical interventions	Continuously	Budget of the Republic of Serbia	
3.2.5.4.	Develop programs for foreigners for learning the Serbian language, history, and culture	MES		Developed programs for foreigners and easier inclusion of foreigners in society	The number of foreigners that are included in programs	2012		Budget of the Republic of Serbia, means from donations
3.2.5.5.	Assess needs for developing special plans for the inclusion of foreigners in public schools and advance professional competency of teacher in the field	MES	NEC	Estimated needs for development of special plans for inclusion of foreigners in public schools and improved professional knowledge of employees in	A report on the analysis of needs, the number of employees in MES which passed the professional training	2012		Budget of the Republic of Serbia, means from donations

	of education of migrants' children			MES				
3.2.5.6.	Inform centers for social work about rights of migrants in the field of social protection	MLSP		Centers for social work informed about rights of migrants in the field of social protection	Facilitated exercise of migrants' rights in the field of social protection	2012	Budget of the Republic of Serbia	
3.2.5.7.	Monitor implementation of the Law against Discrimination and implementation of measures for fight against xenophobia in relations to migrants	MHMRPALSG	Trustee for protection of equality	The Law against the discrimination is applied to foreigners	Report on conditions of human rights in the Republic of Serbia	Continuously	Budget of the Republic of Serbia	
3.2.5.8.	Extend a uniform information system in education with elements relevant for the education of migrants and create a document on the method of data collection	MES		The uniform information system in education extended and a document on the method of data collection and update created	Data available	2012	Budget of the Republic of Serbia	

	and updating							
Measure 3.2.6: To strengthen the capacities of the bodies of the local self-governments that are entrusted with keeping the registry books as well as the records on the citizens of the Republic of Serbia in order to facilitate the realization of the rights of refugees, internally displaced persons and the returnees under the Readmission agreements								
3.2.6.1.	Strengthen human capacities of local self-government authorities responsible for keeping registries and conduct professional training of employees performing activities of a registrar and/or deputy registrar	MHMRPALSG		Human capacities of local self-government authorities responsible for keeping registries strengthened and professional training of employees conducted	The number of registrars, and/or deputy registrars who passed a special registrar exam, and/or who participated in professional trainings and examination of knowledge obtained in professional development trainings	Continuously	Budget of the Republic of Serbia	
3.2.6.2.	Upgrade technical capacities of local self-government authorities who are carrying out the delegated tasks of keeping registries	MHMRPALSG		Upgraded technical capacities of local self-government authorities carrying out delegated tasks of keeping registries (provision of	A central system for e-processing and data saving established and the second copy of registries saved. The amount of ensured computer equipment	2012	Budget of the Republic of Serbia	

				computer equipment and software solution for keeping registries)				
Measure 3.2.7: To ensure the effective protection of the rights and interests of the citizens of the Republic of Serbia in all phases of the migration cycle, as well as those of foreign migrants who reside in the Republic of Serbia								
3.2.7.1.	Provide consular and legal protection to the citizens of the Republic of Serbia abroad by the DCMs	MFA		Consular and legal protection and rights of the citizens of the Republic of Serbia abroad provided	Consular activities carried out (travel documents issued, registrations in registries, legalization of documents, registrations of children's birth)	Continuously	Budget of the Republic of Serbia	
3.2.7.2.	Improve access to free legal assistance in DCMs	MFA		Improved access to free legal assistance in DCMs and protection of the rights of citizens abroad	The number of persons applying for legal aid	Continuously	Budget of the Republic of Serbia	
3.2.7.3.	Train DCM's staff in conducting interviews with	MFA	MOI	DCM's staff trained and an interview	The number of employees trained to conduct	Continuously		Means from donations

	migrants in process of readmission, victims of human trafficking, and visa applicants			introduced as regular consular activity	interviews with migrants in the DCMs and the number of conducted interviews			
3.2.7.4.	Establish information centers for potential migrants in five cities in the Republic of Serbia	MHMRPALSG	Units of local self-government, associations	Created informational centers for potential migrants	Information relevant for all migration stages accessible to the target group	Continuously	Budget of the Republic of Serbia	
3.2.7.5.	Analyse need for joining international conventions concerning migrants' rights which the Republic of Serbia has not yet acceded to	MHMRPALSG, MFA	Coordination Body for the Monitoring and Management of Migration	Analysis of need for joining international conventions concerning migrants' rights which the Republic of Serbia has not yet acceded is carried out	Improved mechanism for protection of the rights of migrants	2011	Budget of the Republic of Serbia	
3.2.7.6.	Conduct periodic visits and direct monitoring of the conditions of residence and sheltering, humane treatment,	MHMRPALSG	CRS	Periodic visits conducted and conditions of stay and care, humane treatment, and clear procedures	Improved conditions of residence and sheltering and secured strict respect of human treatment and	Continuously	Budget of the Republic of Serbia	

	and clear procedures for the treatment of the returnees on the basis of Readmission agreement in centers for urgent reception and transit			for the treatment of the returnees accommodated in transit reception centres on the basis of the Readmission agreements directly monitored	clear procedures in treatment with returnees on the basis of Readmission agreement who are placed in centre for urgent reception and transit			
3.2.7.7.	Conduct periodic visits and direct monitoring of the conditions of stay and care, humane treatment and clear procedures for the treatment of foreigners accommodated in the Detention Center for foreigners in Padinska Skela	MHMRPALSG	MOI	Periodic visits conducted and conditions of stay and care, humane treatment and clear procedures for the treatment of foreigners accommodated in the Detention Center for foreigners in Padinska Skela directly monitored	Conditions of stay and care improved and strict adherence to human treatment and clear procedures for the treatment of foreigners accommodated in the Detention Center in Padinska Skela ensured	Continuously	Budget of the Republic of Serbia	
3.2.7.8.	Monitor procedures and process of reintegration of victims of human	MHMRPALSG	National coordinator for combating the Trafficking in Human Beings	Respect of the rights of victims of human trafficking ensured	Report on conditions of human rights of victims of human trafficking	Continuously	Budget of the Republic of Serbia	

	trafficking aimed at respecting their human rights							
3.2.7.9.	Conduct periodic visits and directly monitor exercise of rights, freedoms, and interests of asylum seekers accommodated in the Centre for Asylum in Banja Koviljača	MHMRPALSG	CRS	Periodic visits and direct monitoring of exercise of rights, freedoms, and interests of asylum seekers accommodated in the Centre for Asylum in Banja Koviljača	Efficient protection of rights, freedoms, and interests of asylum seekers accommodated in the Centre for Asylum in Banja Koviljača ensured	Continuously	Budget of the Republic of Serbia	
3.2.7.10.	Provide reliable information to migrant workers about various aspects of migration processes and working conditions abroad by the DCMs and Migration service centre	MFA, MERD	NES	Nationals – potential emigrants informed about working conditions abroad	The number of users of Migration service centre and frequency of communication with DCMs	Continuously	Budget of the Republic of Serbia	Means from donations
3.2.7.11.	Conduct measures for	MES	MLSP, CRS, associations	Implemented measures for	The number of children included	2012	Budget of the Republic	

	<p>mandatory education, additional teaching, inclusion in preschool institutions and secure “the second educational chance” to the children migrants, especially to returnees on the basis of Readmission agreement and to the persons who seek for or who have been granted protection accordance with the Law</p>			<p>mandatory education, additional teaching, inclusion in preschool institutions , “the second educational chance” ensured, and migrants’ children successfully included in the educational system</p>	<p>in educational system, number of children that go to additional teaching</p>		<p>of Serbia</p>	
<p>3.2.7.12.</p>	<p>Creations of inclusive support program for migrants’ children</p>	<p>MES</p>	<p>MLSP, CRS, associations</p>	<p>Created inclusive support program and migrants’ children successfully included in educational</p>	<p>The number of children that are successfully included in educational system</p>	<p>2011</p>	<p>Budget of the Republic of Serbia</p>	

				system				
3.2.7.13.	Establish unique database about migrants who have reported violations of human rights	MHMRPALSG	MOI, MERD, MFA, MLSP, MRD, MKM, CRS	Established unique database	Data about violations of human rights of migrants available	Continuously		Means from donations
3.2.7.14.	Organize the trainings of members of the Diaspora for preparation of projects which are financed from EU funds	MRD	Organizations and associations of organizations in Diaspora	Trainings organized and knowledge of members of the Diaspora about the preparation of projects financed from EU funds advanced	The number of projects implemented from EU funds	Continuously	Budget of the Republic of Serbia	
3.2.7.15.	Co-finance projects aimed at improving relations between the Diaspora and home country, as well as between the home country and Serbs from the region	MRD		Projects co-financed, partnerships strengthened and identity of members of the Diaspora fostered	The number of implemented projects	Continuously	Budget of the Republic of Serbia	

List of abbreviations

AP	Autonomous Province
CRS	Commissariat for refugees of the Republic of Serbia
DCM	Diplomatic and Consular Mission
EU	European Union
FRONTEX	European Agency for the Management of Operational Cooperation at the External Borders of the Member States of the European Union
IDP	Internally displaced person
ILO	International Labor Organization
IOM	International Organization for Migration
MEMSP	Ministry of Environment, Mining and Spatial Planning
MERD	Ministry of Economy and Regional Development
MES	Ministry of Education and Science
MF	Ministry of Finance
MFA	Ministry of Foreign Affairs
MH	Ministry of Health
MHMRPALSG	Ministry for Human and Minority Rights, Public Administration and Local Self-Government
MKM	Ministry for Kosovo and Metohija
MLSP	Ministry of Labour and Social Policy

MOI	Ministry of Interior
MRD	Ministry of Religion and Diaspora
NEC	National Education Council
NES	National Service for Employment
NIPAC	National IPA Coordinator
OSCE	Organization for Security and Cooperation in Europe
PDI	Republic Fund for Pension and Disability Insurance
SORS	Statistical Office of the Republic of Serbia
UNHCR	United Nations High Commissioner for Refugees